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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

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**FORM 10-Q**

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QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period ended September 30, 2014

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File No. 001-33601

**GlobalSCAPE, Inc.**

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of  
incorporation or organization)

74-2785449

(I.R.S. Employer  
Identification No.)

4500 Lockhill-Selma, Suite 150

San Antonio, Texas

(Address of Principal Executive Office)

78249

(Zip Code)

(210) 308-8267

(Registrant's Telephone Number, Including Area Code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.  Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).  Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act (check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer

(Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).  Yes  No

As of November 5, 2014, there were 20,967,617 shares of common stock outstanding.

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**Part I. Financial Information****Item 1. Financial Statements****GlobalSCAPE, Inc.****Condensed Consolidated Balance Sheets**

(in thousands except share amounts)

(Unaudited)

	<u>September 30, 2014</u>	<u>December 31, 2013</u>
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 9,265	\$ 9,455
Accounts receivable (net of allowance for doubtful accounts of \$551 and \$154 in 2014 and 2013, respectively)	6,722	3,765
Federal income tax receivable	34	113
Current deferred tax asset	174	184
Prepaid expenses	264	349
Total current assets	<u>16,459</u>	<u>13,866</u>
Long term investments	3,169	3,122
Capitalized software development costs, net	2,697	1,028
Deferred tax asset	745	1,476
Goodwill	12,712	12,712
Fixed assets, net	738	744
Other assets	133	144
Total assets	<u>\$ 36,653</u>	<u>\$ 33,092</u>
<b>Liabilities and Stockholders' Equity</b>		
Current liabilities:		
Accounts payable	\$ 632	\$ 655
Accrued expenses	1,296	898
Deferred revenue	11,047	9,092
Long term debt, current portion	-	1,397
Total current liabilities	<u>12,975</u>	<u>12,042</u>
Deferred revenue, non-current portion	3,159	1,708
Long term debt, non-current portion	-	2,989
Other long term liabilities	52	60
Commitments and contingencies		
Stockholders' equity:		
Preferred stock, par value \$0.001 per share, 10,000,000 authorized, no shares issued or outstanding	-	-
Common stock, par value \$0.001 per share, 40,000,000 authorized, 20,967,617 and 19,592,117 shares issued at September 30, 2014 and December 31, 2013, respectively	25	20
Additional paid-in capital	18,198	15,834
Treasury stock, 403,581 shares, at cost, at September 30, 2014 and December 31, 2013	(1,452)	(1,452)
Retained earnings	3,696	1,891
Total stockholders' equity	<u>20,467</u>	<u>16,293</u>
Total liabilities and stockholders' equity	<u>\$ 36,653</u>	<u>\$ 33,092</u>

The accompanying notes are an integral part of these consolidated financial statements.

**GlobalSCAPE, Inc.****Condensed Consolidated Statements of Operations and Comprehensive Income**

(In thousands, except per share amounts)

(Unaudited)

	Three months ended September 30,		Nine months ended September 30,	
	2014	2013	2014	2013
<b>Operating Revenues:</b>				
Software licenses	\$ 2,291	\$ 2,432	\$ 6,789	\$ 6,752
Maintenance and support	3,790	3,493	11,181	10,153
Professional services	409	412	933	1,237
Total Revenues	<u>6,490</u>	<u>6,337</u>	<u>18,903</u>	<u>18,142</u>
<b>Operating Expenses:</b>				
Cost of revenues	277	250	679	782
Selling, general and administrative	4,173	3,492	13,077	11,137
Research and development	513	923	1,722	2,653
TappIn intangible asset impairment and earnout liability elimination	-	(128)	-	(128)
Depreciation and amortization	263	265	580	787
Total operating expenses	<u>5,226</u>	<u>4,802</u>	<u>16,058</u>	<u>15,231</u>
Income from operations	1,264	1,535	2,845	2,911
Other expense, net	(11)	(39)	(58)	(130)
Income before income taxes	1,253	1,496	2,787	2,781
Income tax expense (benefit)	471	(791)	982	(404)
Net income	<u>\$ 782</u>	<u>\$ 2,287</u>	<u>\$ 1,805</u>	<u>\$ 3,185</u>
Comprehensive income	<u>\$ 782</u>	<u>\$ 2,287</u>	<u>\$ 1,805</u>	<u>\$ 3,185</u>
<b>Net income per common share -</b>				
Basic	\$ 0.04	\$ 0.12	\$ 0.09	\$ 0.17
Diluted	\$ 0.04	\$ 0.12	\$ 0.09	\$ 0.17
<b>Weighted average shares outstanding:</b>				
Basic	20,487	18,761	20,024	18,570
Diluted	20,890	19,158	20,624	19,001

The accompanying notes are an integral part of these condensed consolidated financial statements.

**GlobalSCAPE, Inc.**  
**Condensed Consolidated Statement of Stockholders' Equity**  
(In thousands, except share amounts)  
(Unaudited)

	Common Stock		Additional Paid-in Capital		Treasury Stock		Retained Earnings		Total
	Shares	Amount							
Balances at December 31, 2013	19,592,117	\$ 20	\$ 15,834	\$ (1,452)	\$ 1,891	\$ 16,293			
Shares issued upon exercise of stock options	1,295,500	5	2,196	-	-	-			2,201
Stock-based compensation expense:									
Stock options	-	-	260	-	-	-			260
Restricted stock	80,000	-	120						120
Net decrease in excess tax benefit from stock-based compensation	-	-	(212)	-	-	-			(212)
Net income	-	-	-	-	-	-	1,805	1,805	1,805
Balances at September 30, 2014	<u>20,967,617</u>	<u>\$ 25</u>	<u>\$ 18,198</u>	<u>\$ (1,452)</u>	<u>\$ 3,696</u>	<u>\$ 20,467</u>			

The accompanying notes are an integral part of these condensed and consolidated financial statements.

**GlobalSCAPE, Inc.**  
**Condensed Consolidated Statements of Cash Flows**  
(in thousands)  
(Unaudited)

	<b>For the Nine Months Ended September 30,</b>	
	<b>2014</b>	<b>2013</b>
<b>Operating Activities:</b>		
Net income	\$ 1,805	\$ 3,185
Adjustments to reconcile net income to net cash provided by operating activities:		
Bad debt expense	318	29
Depreciation and amortization	580	787
Stock-based compensation	380	522
Deferred taxes	740	(1,030)
Excess tax benefit from share-based compensation	212	83
TappIn intangible asset impairment and earnout liability elimination	-	(128)
Subtotal before changes in operating assets and liabilities	4,035	3,448
Changes in operating assets and liabilities:		
Accounts receivable	(3,275)	(251)
Prepaid expenses	85	8
Other assets	10	(62)
Deferred revenue	3,405	948
Accounts payable	(24)	(6)
Accrued expenses	398	(149)
Other long-term liabilities	(6)	(2)
Income tax receivable and payable	(132)	(107)
Net cash provided by operating activities	4,496	3,827
<b>Investing Activities:</b>		
Software development costs	(2,028)	(686)
Purchase of property and equipment	(215)	(65)
Purchase of TappIn, Inc. and earnout payments	-	(500)
Interest reinvested in long term investments	(47)	(47)
Net cash (used in) investing activities	(2,290)	(1,298)
<b>Financing Activities:</b>		
Proceeds from exercise of stock options	2,201	231
Tax benefit from stock-based compensation	(212)	(83)
Notes payable principle payments	(4,385)	(999)
Net cash used in financing activities	(2,396)	(851)
Net increase (decrease) in cash	(190)	1,678
Cash at beginning of period	9,455	8,079
Cash at end of period	\$ 9,265	\$ 9,757
<b>Supplemental disclosure of cash flow information:</b>		
Cash paid during the period for:		
Interest	\$ 117	\$ 182
Income taxes	\$ 642	\$ 731

The accompanying notes are an integral part of these consolidated financial statements.

**GlobalSCAPE, Inc.**

**Notes to Condensed Consolidated Financial Statements**

**As of September 30, 2014 and For the Nine Months Then Ended**

**(Unaudited)**

**1. Nature of Business**

GlobalSCAPE, Inc. and its wholly-owned subsidiary TappIn, Inc. (together referred to as the "Company" or "we") provide secure information exchange capabilities for enterprises and consumers through the development and distribution of software, delivery of managed and hosted solutions, and provisioning of associated services. We operate in the "enterprise application integration" and "enterprise file synchronization and sharing" industries, including the sub-technologies of managed file transfer (MFT), secure content mobility, and collaboration. Our solution portfolio addresses data and information management, movement, security, and accessibility across a broad range of environments.

Our solution portfolio facilitates transmission of critical information between diverse and geographically separated network infrastructures while supporting a range of information protection approaches to meet privacy and other security requirements. In addition to enabling secure, flexible transmission of critical information using servers, desktop and notebook computers, and a wide range of network-enabled mobile devices, our products also provide customers with the ability to monitor and audit file transfer activities.

Throughout these notes unless otherwise noted, our references to the 2014 quarter and the 2013 quarter refer to the three months ended September 30, 2014 and 2013, respectively. Our references to the 2014 nine months and the 2013 nine months refer to the nine months ended September 30, 2014 and 2013, respectively.

**2. Basis of Presentation**

The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with Rule 10-01 of Regulation S-X, "Interim Financial Statements", as prescribed by the Securities and Exchange Commission, or SEC. Accordingly, they do not include all information and footnotes required under generally accepted accounting principles in the United States ("GAAP") for complete financial statements. In the opinion of management, all accounting entries necessary for a fair presentation of our financial position and results of operations have been made. The results of operations for any interim period are not necessarily indicative of the results to be expected for the full year. The information included in this Form 10-Q should be read in conjunction with the financial statements and the notes thereto included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013, which we refer to as the 2013 Form 10-K, as well as *Management's Discussion and Analysis of Financial Condition and Results of Operations* also included in our 2013 Form 10-K and in this report.

We follow accounting standards set by the Financial Accounting Standards Board. This board sets GAAP in the United States that we follow in preparing financial statements that report our financial position, results of operations, and sources and uses of cash. We also follow the reporting regulations of the SEC.

The preparation of financial statements in accordance with GAAP requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities known to exist as of the date the financial statements are published, and the reported amounts of revenues and expenses during the reporting period. Uncertainties with respect to such estimates and assumptions are inherent in the preparation of our financial statements. It is possible the actual results could differ from these estimates and assumptions and could have a material effect on the reported amounts of our financial position and results of operations.

**3. Significant Accounting Policies**

There have been no changes in our significant accounting policies during the 2014 nine months compared to the 2013 nine months or from those described in our 2013 Form 10-K. Listed below is a condensed version of our significant accounting policies.

### ***Principles of Consolidation***

The accompanying consolidated financial statements of GlobalSCAPE, Inc. are prepared in conformity with GAAP. All intercompany accounts and transactions have been eliminated.

### ***Revenue Recognition***

We develop, market and sell software products and provide services enabling and supporting those products. We recognize revenue from a sale transaction when the following conditions are met:

- Persuasive evidence of an arrangement exists.
- Delivery has occurred or services have been rendered.
- The amount is fixed or determinable.
- Collection is reasonably assured.

For a sale transaction not meeting any one of these four criteria, we defer recognition of revenue related to that transaction until all the criteria are met.

We earn the majority of our software license revenue from software products sold under perpetual software license agreements. At the time our customers purchase these products, they typically also purchase a product maintenance and support, or M&S, agreement. These transactions are multiple element software sales for which we assess the presence of vendor specific objective evidence ("VSOE") of the fair value of the undelivered elements to determine the portion of these sales to recognize as revenue upon delivery of the software product and the portion of these sales to record as deferred revenue at the time the product is delivered. We amortize the deferred revenue component to revenue in future periods as we deliver the related future services to the customer. For transactions, if any, for which we cannot establish VSOE of fair value of the undelivered elements, we initially record the entire transaction as deferred revenue and amortize that amount to revenue in future periods as we deliver the related future services to the customer.

Our deferred revenue consists primarily of revenue to be earned in the future as we deliver services under M&S agreements. We generally bill our customers for M&S services in advance of our delivery of those services. We record deferred revenue for the portion of those billings for which we have not yet delivered the services. We recognize revenue when we deliver those services.

For our products delivered under a software-as-a-service transaction on a monthly or other periodic subscription basis, we recognize subscription revenue, including initial setup fees, on a monthly basis over the contractual term of the customer contract as we deliver our products and services. We record deferred revenue for the portion of our billings for these services for which we have not yet delivered the services. We recognize revenue when the services are delivered.

We provide professional services to our customers consisting primarily of software installation support, operations support and training. We recognize revenue from these services as they are completed and accepted by our customers.

We collect sales tax on many of our sales. We do not include sales tax collected in our revenue. We record it as a liability payable to taxing authorities.

### ***Revenue Classifications***

Beginning with our reporting of revenue for the three and nine months ended September 30, 2014, we began classifying revenue as software license, M&S or professional services revenue and eliminated the other revenue category. We have reclassified amounts previously reported as other revenue for the three and nine months ended September 30, 2013, into the comparable software license, M&S or professional services revenue category.

### ***Goodwill***

Goodwill is not amortized. On at least an annual basis, we test goodwill for impairment at the reporting unit level. We operate as a single reporting unit.

When testing goodwill, we first assess qualitative factors to determine whether it is more likely than not (that is, a likelihood of more than 50 percent) that the fair value of our reporting unit is less than its carrying amount, including goodwill. In performing this qualitative assessment, we assess events and circumstances relevant to us including, but not limited to:

- Macroeconomic conditions.
- Industry and market considerations.
- Cost factors and trends for labor and other expenses of operating our business.
- Our overall financial performance and outlook for the future.
- Trends in the quoted market value and trading of our common stock.

In considering these and other factors, we consider the extent to which any adverse events and circumstances identified could affect the comparison of our reporting unit's fair value with its carrying amount. We place more weight on events and circumstances that most affect our reporting unit's fair value or the carrying amount of our net assets. We consider positive and mitigating events and circumstances that may affect our determination of whether it is more likely than not that the fair value of our reporting unit is less than its carrying amount. We evaluate, on the basis of the weight of the evidence, the significance of all identified events and circumstances in the context of determining whether it is more likely than not that the fair value of our reporting unit is less than its carrying amount.

If, after assessing the totality of these qualitative events and circumstances, we determine it is not more likely than not that the fair value of our reporting unit is less than its carrying amount, we conclude there is no impairment of goodwill and perform no further testing in accordance with GAAP. If we conclude otherwise, we proceed with performing the first step, and if necessary, the second step, of the two-step goodwill impairment test prescribed by GAAP.

As of December 31, 2013, after assessing the totality of the relevant events and circumstances, we determined it not more likely than not that the fair value of our reporting unit was less than its carrying amount. Accordingly, we concluded there was no impairment of goodwill as of that date. There have been no material events or changes in circumstances since that time indicating that the carrying amount of goodwill may exceed its fair market value and that interim testing needed to be performed.

#### ***Research and Development***

We expense research and development costs as incurred.

#### ***Capitalized Software Development Costs***

When we complete research and development for a software product and have completed a detail program design or a working model of that software product, we capitalize production costs incurred for that software product from that point forward until it is ready for general release to the public. Thereafter, we amortize capitalized software production costs to expense using the straight-line method over the estimated useful life of that product, which is generally three years.

#### ***Stock-Based Compensation***

We measure the cost of share-based payment transactions at the grant date based on the calculated fair value of the award. We recognize this cost as an expense ratably over the recipient's requisite service period during which that award vests or becomes unrestricted.

For stock option awards, we estimate their fair value at the grant date using the Black-Scholes option-pricing model considering the following factors:

- We estimate expected volatility based on historical volatility of our common stock.
- We use primarily the simplified method to derive an expected term which represents an estimate of the time options are expected to remain outstanding. We use this method because our options are plain-vanilla options, and we believe our historical option exercise experience is not adequately indicative of our future expectations.
- We base the risk-free rate for periods within the contractual life of the option on the U.S. treasury yield curve in effect at the time of grant.

For restricted stock awards, we use the quoted price of our common stock on the grant date as the fair value of the award.

### **Income Taxes**

We account for income taxes using the asset and liability method. We record deferred tax assets and liabilities based on the difference between the tax bases of assets and liabilities and their carrying amount for financial reporting purposes as measured by the enacted tax rates and laws that will be in effect when the differences are expected to reverse. Deferred tax assets and liabilities are carried on the balance sheet with the presumption that they will be realizable in future periods in which we generate taxable income.

We assess the likelihood that deferred tax assets will be realized from future taxable income. Based on this assessment, we provide any necessary valuation allowance on our balance sheet with a corresponding increase in the tax provision on our statement of operations. Any valuation allowances we establish are determined based upon a number of assumptions, judgments, and estimates, including forecasted earnings, future taxable income, and the relative proportions of revenue and income before taxes in the various domestic jurisdictions in which we operate.

We account for uncertainty in income taxes using a two-step process to determine the amount of tax benefit to be recognized. First, we evaluate the tax position to determine the likelihood that it will be sustained upon external examination. If the tax position is deemed "more-likely-than-not" to be sustained, we assess the tax position to determine the amount of benefit to recognize in the financial statements. The amount of the benefit we recognize is the largest amount that we believe has a greater than 50% likelihood of being realized upon ultimate settlement. Unrecognized tax benefits represent tax positions for which reserves have been established.

### **Use of Estimates**

The preparation of consolidated financial statements in accordance with U.S. GAAP requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities known to exist as of the date the financial statements are published, and the reported amounts of revenues and expenses during the reporting period. Uncertainties with respect to such estimates and assumptions are inherent in the preparation of the Company's financial statements. It is possible that the actual results could differ from these estimates and assumptions which could have a material effect on the reported amounts of the Company's financial position and results of operation.

### **Recent Accounting Pronouncements**

The Financial Accounting Standards Board has issued Accounting Standards Update No. 2014-09 entitled *Revenue from Contracts with Customers (Topic 606)*. The core principle of this guidance is that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects consideration to which the entity expects to be entitled in exchange for those goods or services. We are subject to this guidance effective with financial statements we issue for the year ending December 31, 2017, and the quarterly periods during that year. We do not expect the amounts or timing of revenue we report in those future periods under this guidance to be materially affected relative to current guidance.

### **4. Capitalized Software Development Costs**

Our capitalized software development costs profile was as follows: (in thousands):

	<b>September 30, 2014</b>	<b>December 31, 2013</b>
Gross capitalized cost	\$ 3,257	\$ 1,229
Accumulated amortization	(560)	(201)
Net balance	<u>\$ 2,697</u>	<u>\$ 1,028</u>
<hr/>		
	<b>Three Months Ended September 30,</b>	<b>Nine Months Ended September 30,</b>
	<b>2014</b>	<b>2013</b>
Amount capitalized	\$ 744	\$ 327
Amortization expense	(186)	(47)
	<hr/>	<hr/>
	<b>2014</b>	<b>2013</b>
	\$ 2,028	\$ 686
	(359)	(124)

	<b>Released Products</b>	<b>Unreleased Products</b>
Gross capitalized amount at September 30, 2014	\$ 2,304	\$ 953
Future amortization expense:		
Three months ending December 31, 2014	192	
Year ending December 31,		
2015	740	
2016	594	
2017	218	
Total	<u><u>\$ 1,744</u></u>	

The future amortization expense of the gross capitalized software development costs related to unreleased products will be determinable at a future date when those products are ready for general release to the public.

## 5. Notes Payable

We repaid our notes payable in full during the 2014 quarter. This payment eliminated the financial covenants and other terms and conditions of the related loan agreements. It also eliminated the lien on our long term investments.

## 6. Stock Options, Restricted Stock and Share-Based Compensation

We have stock-based compensation plans under which we have granted, and may grant in the future, incentive stock options, non-qualified stock options, and restricted stock to employees and non-employee members of the Board of Directors. Our share-based compensation expense was as follows (\$ in thousands):

	Three Months Ended		Nine Months Ended	
	September 30,		September 30,	
	<b>2014</b>	<b>2013</b>	<b>2014</b>	<b>2013</b>
Share-based compensation expense	\$ 120	\$ 225	\$ 380	\$ 522

### *Stock Options*

The GlobalSCAPE, Inc. 2010 Employee Long-Term Equity Incentive Plan is our current stock-based incentive plan for our employees. Provisions and characteristics of this plan include the following:

- Up to three million shares of common stock may be issued for stock-based incentives including stock options and restricted stock awards.
- The exercise price, term and other conditions applicable to each stock option or stock award granted are determined by the Compensation Committee of the Board of Directors.
- The exercise price of stock options is set on the grant date and may not be less than the fair market value per share of our stock at market close on that date.
- Stock options we issue generally become exercisable ratably over a three year period and expire ten years from the date of grant.

Our stock option activity has been as follows:

	<b>Number of Shares</b>	<b>Weighted Average Exercise Price Per Share</b>	<b>Weighted Average Remaining Contractual Term in Years</b>	<b>Aggregate Intrinsic Value (000's)</b>
Outstanding at December 31, 2013	3,117,745	\$ 1.92	4.46	\$ 1,808
Granted	356,500	\$ 2.40		
Forfeited	(186,590)	\$ 1.94		
Exercised	(1,295,500)	\$ 1.73		
Outstanding at September 30, 2014	<u><u>1,992,155</u></u>	<u><u>\$ 2.12</u></u>	<u><u>6.16</u></u>	<u><u>\$ 970</u></u>
Exercisable at September 30, 2014	<u><u>1,333,685</u></u>	<u><u>\$ 2.15</u></u>	<u><u>4.76</u></u>	<u><u>\$ 710</u></u>

Additional information about our stock options is as follows:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2014	2013	2014	2013
Weighted average fair value per share of options granted	\$ 1.34	\$ 0.80	\$ 1.30	\$ 0.82
Intrinsic value of options exercised	\$ 160,984	\$ 27	\$ 1,080,291	\$ 62
Cash received from stock options exercised	\$ 214,556	\$ 74,000	\$ 2,201,368	\$ 231,000
Number of options that vested	83,590	190,880	232,910	370,270
Fair value of options that vested	\$ 83,070	\$ 231,793	\$ 231,057	\$ 444,424
Unrecognized compensation expense related to non-vested options at end of year	\$ 611,569	\$ 658,000	\$ 611,569	\$ 658,000
Weighted average years over which non-vested option expense will be recognized	2.00	1.83	2.00	1.83

We used the following assumptions to determine compensation expense for our stock options using the Black-Scholes option-pricing model:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2014	2013	2014	2013
Expected volatility	58%	52%	56%	55%
Expected annual dividend yield	0	0	0	0
Risk free rate of return	1.88%	1.89%	1.93%	1.42%
Expected option term (years)	6.00	6.00	6.00	6.00

We did not issue any restricted stock awards under this plan during the 2014 nine months or the 2013 nine months. As of September 30, 2014, stock-based incentives for up to 1,040,510 shares remained available for issuance in the future under the plan.

#### Restricted Stock Awards

The 2006 Non-Employee Directors Long Term Incentive Plan provides for the issuance of either stock options or restricted stock awards. Provisions of this plan include the following:

- It authorizes the issuance of up to 500,000 shares of our common stock for stock-based incentives including stock options and restricted stock awards.
- The exercise price, term and other conditions applicable to each stock option or stock award granted are determined by the Compensation Committee of the Board of Directors.
- Restricted stock awards are initially issued with a legend restricting transferability of the shares until the recipient satisfies the vesting provision of the award, which is generally continuing service for one year subsequent to the date of the award.

Our restricted stock awards profile as of September 30, 2014 and activity for the nine months then ended was as follows:

	Number of Shares	Grant Date Fair Value Per Share	Total Fair Value of Shares That Vested
Restricted Shares Outstanding at December 31, 2013	80,000	\$ 1.65	
Shares granted with restrictions	80,000	\$ 2.32	
Shares vested and restrictions removed	(80,000)		\$ 189,600
Restricted Shares Outstanding at September 30, 2014	80,000	\$ 2.32	
Shares remaining available under the plan for future issuance	68,500		
Unrecognized compensation expense for non-vested shares as of September 30, 2014:			
Expense to be recognized in future periods	\$ 123,733		
Weighted average number of months over which expense is expected to be recognized	8.0		

## 7. TappIn Earnout Liability

Our acquisition of TappIn provides for the possible payment of \$4.5 million of contingent consideration remaining as of September 30, 2014, to the former shareholders of TappIn if our TappIn product line achieves certain revenue milestones by no later than December 31, 2014. We have concluded the likelihood that those revenue milestones will be achieved and that the contingent consideration will have to be paid both to be remote. Accordingly, there is no TappIn earn out liability on our balance sheet as of September 30, 2014.

## 8. Income Taxes

Our income tax expense (benefit) reconciles to an income tax expense resulting from applying an assumed statutory federal income rate of 34% to income before income taxes as follows (\$ in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2014	2013	2014	2013
Income tax expense (benefit) at federal statutory rate	\$ 426	\$ 519	\$ 948	\$ 946
Increase (decrease) in taxes resulting from:				
TappIn Earnout	-	(1,256)	-	(1,256)
Research and development tax credit	-	(15)	-	(88)
Domestic production activities deduction	(8)	(37)	(18)	(71)
State taxes, net of federal benefit	15	11	24	42
Other	38	(13)	28	23
Income tax expense (benefit) per the statement of operations	\$ 471	\$ (791)	\$ 982	\$ (404)

The research and experimentation tax credit, or R&D tax credit, has not been enacted by legislation for 2014. Accordingly our financial statements for 2014 do not include any effects of an R&D tax credit.

As of September 30, 2014, we had federal income tax net operating loss carry forwards of \$794,000 available to offset future federal taxable income, if any. These carry forwards expire in 2030 and 2031.

We have a deferred tax asset of \$1.1 million related to capital loss carry forwards arising prior to 2013. We can realize this capital loss carry forward deferred tax asset to the extent we have capital gains in future periods against which this capital loss can be deducted. We believe it uncertain that we will have sufficient capital gains in the future to support this deduction which indicates it is not more-likely-than-not that we will realize this deferred tax asset. Accordingly, we have recorded a valuation allowance of \$1.1 million for this capital loss carry forward deferred tax asset.

We claimed R&D tax credits on certain of our tax returns and have included the effect of those credits in our provision for income taxes in previous years. Certain of those returns, and in particular the R&D tax credit claimed on those returns, are under routine examination by the Internal Revenue Service. We believe it more-likely-than-not this examination could result in \$125,000 of such credits we claimed not being allowed by the Internal Revenue Service. During 2013, we recorded a valuation allowance for this amount due to the uncertainty of this item.

Our tax years of 2008 through 2013 remain subject to review by the Internal Revenue Service.

## 9. Earnings per Common Share

Earnings per share for the periods indicated were as follows (in thousands except per share amounts):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2014	2013	2014	2013
Net income	\$ 782	\$ 2,287	\$ 1,805	\$ 3,185
Weighted average shares outstanding - basic	20,487	18,761	20,024	18,570
Stock options	403	397	600	431
Weighted average shares outstanding - diluted	20,890	19,158	20,624	19,001
Net income per common share - basic	\$ 0.04	\$ 0.12	\$ 0.09	\$ 0.17
Net income per common share - diluted	\$ 0.04	\$ 0.12	\$ 0.09	\$ 0.17

## **Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations**

This Quarterly Report on Form 10-Q and any documents incorporated by reference herein contain "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities and Exchange Act of 1934, as amended. "Forward-looking statements" are those statements that are not of historical fact but describe management's beliefs and expectations. We have identified many of the forward-looking statements in this Quarterly Report by using words such as "anticipate," "believe," "could," "estimate," "may," "expect," "potentially" and "intend." Although we believe these expectations are reasonable, our operations involve a number of risks and uncertainties, including those described in the "Risk Factors" section of our 2013 Form 10-K and other documents filed with the Securities and Exchange Commission. Therefore, GlobalSCAPE's actual results could differ materially from those discussed in this Quarterly Report.

In the following discussion, our references to the 2014 quarter and the 2013 quarter refer to the three months ended September 30, 2014 and 2013, respectively. Our references to the 2014 nine month period and the 2013 nine month period refer to the nine months ended September 30, 2014 and 2013, respectively.

### **Overview**

We provide secure information exchange capabilities for enterprises and consumers through the development and distribution of software, delivery of managed and hosted solutions, and provisioning of associated services. We have thousands of enterprise customers and more than one million individual consumers in over 150 countries. Our solutions are deployed at approximately 20,000 forward operating locations worldwide providing logistical support for the US Army.

We believe we are well-positioned to provide secure transfer, sharing, and replication of files that need to be transmitted inside the user's firewall to distributed locations, or outside the user's firewall to business and trading partners, including network-enabled mobile devices. Our solution portfolio addresses data and information management, movement, security and accessibility across a broad range of environments encompassing data and information in motion (for example, with traditional Managed File Transfer, or MFT, solutions delivered as on-premises software or as a cloud service) and at rest (for example, through securely deleting or purging files or securely accessing stored data from mobile tablet or smartphone devices).

Our solution portfolio facilitates transmission of critical information such as financial data, medical records, customer files, vendor files, personnel files, transaction activity, and other similar documents between diverse and geographically separated network infrastructures while supporting a range of information protection approaches to meet privacy and other security requirements. In addition to enabling secure, flexible transmission of critical information using servers, desktop and notebook computers, and a wide range of network-enabled mobile devices, our products also provide customers with the ability to monitor and audit file transfer activities.

Our solutions facilitate compliance with government regulations and industry standards relating to the protection of information while allowing users to reduce IT costs, increase efficiency, track and audit transactions, and automate processes. Our solutions also provide data replication, acceleration of file transfer, sharing/collaboration and continuous data backup and recovery to our customers.

Our initial product, CuteFTP, a file transfer program used mostly by individuals and small businesses, was first distributed in 1996 over the Internet and achieved significant success and popularity. Since then, we have continued to enhance our portfolio of products to meet the increasing demand for secure information exchange. Our capabilities have evolved from personal and small business MFT products to include standard and enterprise versions of our Enhanced File Transfer, or EFT, software with an increasing number of add-on modules that provide additional capabilities such as ad hoc file transfer, advanced auditing and reporting, government-validated cryptography, and workflow automation.

We have also developed Wide-Area File Services, or WAFS, software which uses data synchronization to further enhance the ability to replicate, share and backup files within a wide area network or local area network, which allows users to access their data at higher speeds than possible with alternate approaches. We believe this technology enables collaboration at greater efficiency levels than solutions available from our competitors or with native operating system connectivity.

Our Mail Express product offers managed e-mail attachment solutions for information sharing. We believe our managed e-mail attachment solution addresses the needs of customers who are constrained by the typical limits on e-mail attachment size or who require additional security, auditing, and reporting for file attachments shared through e-mail.

We also offer software-as-a-service, or SaaS, and cloud-based subscription solutions for information sharing. Our SaaS and cloud-based subscription solutions allow customers to reduce their upfront and total cost of ownership and achieve other recognized benefits of cloud-based solutions, including service elasticity and strong service level agreements for IT infrastructure reliability and performance. We intend for our managed, cloud-based subscription solutions to be an integral part of our future revenue because these solutions provide recurring revenue which potentially builds over time, as compared to sales of on-premises software licenses which must be reconstituted every period. We have the capability to deliver these services in the United States as well as internationally in the United Kingdom, Latin America, and Canada.

We serve the secure content mobility market with our TappIn solutions. Secure content mobility provides users with the ability to easily and securely access and share data and information using a web-browser, tablet or other mobile device such as a smartphone. Secure content mobility integrates aspects of ad hoc file transfer, broader MFT capabilities, cloud services, and remote accessibility to address growing market demand for secure, ‘anytime and anywhere’, device-independent access to distributed content. We believe that the inclusion of secure content mobility capability in our portfolio will contribute to the future growth of our business due to the continuing adoption of tablet computers and smartphones.

As a corporation, we have won multiple awards for performance and reputation, including:

- In 2014, Texas Monthly named GlobalSCAPE one of the best companies to work for in Texas for the fifth year in a row, ranking us #22 in the small size category.
- In 2014, we were named one of the best places to work in the information technologies small business category by *Computerworld* for the third time.
- In 2014, we were named as one of San Antonio’s top employers in the Top Workplaces survey conducted by the San Antonio Express-News.
- In 2013, we were named in Software Magazine’s Software 500 revenue-based ranking of the world’s largest software and service providers for the third year in a row.
- In 2013, we were listed in the highest ranking category of “Champion” in Info-Tech Research Group’s Vendor Landscape Report for managed file transfer for the second year in a row.
- In 2013, the San Antonio Business Journal recognized us for fast growth in revenue for the second consecutive year.
- In 2013, the San Antonio Business Journal recognized us as a top ranked public companies based on revenue growth.

## **Key Business Metrics**

We review a number of key business metrics on an ongoing basis to help us monitor our performance and to identify material trends which may affect our business. The significant metrics we review are described below.

### **Revenue Growth**

We provide products and solutions to small, medium and large, multinational corporations as well as to individual consumers. We have a broad product line that has allowed us to grow revenue through software products installed at a customer’s location as well as through cloud-based and SaaS delivery. We have grown our professional services capabilities to enhance our customers’ implementation, training and overall user experience. Sales of our enterprise products, solutions, and services comprise a substantial majority of our revenue. While our CuteFTP software and other consumer products are a relatively minor component of our overall revenue, they are recognized brands in the marketplace that we believe continue to have a positive effect on our overall product offerings and corporate franchise.

Although we often have grown revenue sequentially quarter over quarter in recent years, we view annual revenue growth as the more important metric, especially considering the ongoing evolution of our solution portfolio. We believe annual “core” revenue growth, excluding larger, exceptional transactions, is a key metric for monitoring our continued success in developing our business in future periods. Given our diverse solution portfolio and the addition of subscription services, we review our revenue mix and changes in revenue, across all solutions, on a regular basis to identify key trends and adjust resource allocations.

We believe attaining additional traction in the cloud-based managed solutions and secure content mobility market segments, realizing the potential of new software solutions, and our ability to continue developing and enhancing our existing software solutions into a complete solutions portfolio are significant factors in our continued ability to sustain or possibly increase our revenue growth in future years.

The impact of cloud-based managed solutions on our revenue growth trends depends on several key factors, including the number of customers who may shift from software licenses to subscription services, the rate at which they may do so, the subscription term and fees, and the comparative value of the opportunity had it materialized as a software license sale instead of as a subscription service. The long-term impact also depends on whether availability of our managed solutions ultimately provides us with an expanded market footprint enabled by this additional means of delivering our solution capabilities.

Similarly, we believe market adoption of secure content mobility solutions, such as those provided by our TappIn solutions, will increase in future periods as use of personal computing devices, such as smart phones and tablets, continues to grow exponentially and as businesses increasingly embrace the rapidly increasing use of mobile devices, including “Bring Your Own Device”, or BYOD, operating models. In order to capitalize on this trend, our future emphasis will be on merging the TappIn technology and functionality with our existing enterprise capabilities to create a secure enterprise content mobility solution. We believe offering the TappIn technology through this integration will maximize the return on our investment in this product line.

We have made and continue to make changes in our business to increase the rate of growth in our revenue across all our product lines. Our license and other revenue except M&S was 42% and 45% of our total revenue for the 2014 quarter and 2013 quarter, respectively, and 41% and 44% of our total revenue for the 2014 nine months and 2013 nine months, respectively. We are focused on increasing our license revenue both in absolute terms and as a percentage of our total revenue and, in particular, with regard to our enterprise-level EFT product line. To achieve these objectives, we have made and continue to make ongoing changes in our sales and marketing activities, including:

- Increasing sales staff headcount as needed to address our markets.
- Aligning our sales group to enhance its industry and geographic focus.
- Implementing new sales and marketing campaigns.
- Using third party search engine optimization experts to enhance our efforts in that area.
- Recruiting industry channel partners and enabling them to sell our products through training and orientation programs.

As a complement to these sales and marketing actions, we continue to enhance our software engineering group and our focus on optimizing the manner in which we assess the development of new technologies, our approach to managing those projects and the timelines over which we do that work. We have increased our research and development spending to create and introduce new features, functions and capabilities for our products. For more information, see *Comparison of the Statement of Operations for the Three Months Ended September 30, 2014 and 2013* and *Comparison of the Statement of Operations for the Nine Months Ended September 30, 2014 and 2013*.

#### **Recurring Revenue Growth**

Recurring revenue includes revenue recognized from our maintenance and support, or M&S, contracts, managed and hosted solutions, and other subscription services such as from our TappIn solution. M&S contracts for our products are sold for fixed periods of time and are typically for one year with some agreements having longer terms. We recognize revenue from these contracts on a monthly basis over the life of the contract. Managed and hosted solutions, such as Managed Information Xchange, or MIX, and Hosted EFT, are sold as one, two, or three-year subscriptions with the services invoiced and revenue recognized on a monthly basis. TappIn subscriptions typically are sold for one-year terms with the revenue recognized on a monthly basis.

Recurring revenue provides a more predictable revenue stream in future periods which we believe is highly valued by institutional investors and other market participants. We review recurring revenue trends periodically to determine the progress of our M&S and cloud solution sales and customer satisfaction with our ongoing solution development and support activities. We also assess how aggregate contract value (see further discussion below) will factor into possible recurring revenue in future periods.

See *Comparison of the Statement of Operations for the Three Months Ended September 30, 2014 and 2013*, and *Comparison of the Statement of Operations for the Nine Months Ended September 30, 2014 and 2013* for a discussion of the recurring revenue trends we have experienced.

#### **Aggregate Contract Value Growth (Non-GAAP Measurement)**

Aggregate contract value, or ACV, is a measure of future revenue potential we have in place under contracts for product sales, M&S, managed solutions, and professional services to be delivered in the future for which we will recognize revenue in future periods. ACV is the sum of the following items:

- Deferred revenue resulting from payments we have already received for services to be provided in the future.
- Amounts we are due to be paid under non-cancellable contracts for future services we will provide under those contracts.

Our ACV growth, as illustrated in the table below, is a result of sales success in numerous areas of our business. While we expect ACV may grow in future periods as we potentially continue to increase our volume of non-cancellable contracts for future delivery of our products and services, it could also decrease for a number of reasons including existing customers electing not to renew their maintenance and support contracts or a significant professional services contract not being renewed for additional terms as provided in certain of those contracts.

ACV is not a measure of financial performance under GAAP and should not be considered a substitute for deferred revenue. However, we believe it is a meaningful measure of the success of our current selling efforts, specifically with regard to the products we sell as a subscription service and our professional services under contracts for future delivery of those services, because the completion of the selling efforts for those products can precede, sometimes by several quarters, the recognition of revenue from those sales due to such revenue being recognized in future periods as those services are delivered. Accordingly, we use this metric to assess the effectiveness of current sales and business development activities and how that effectiveness will factor into future revenue. We determine ACV related to contracts for future delivery of our products and services as follows (in thousands):

	<b>September 30,</b>	
	<b>2014</b>	<b>2013</b>
Amounts we have billed and/or been paid in advance (presented as deferred revenue in our financial statements)	\$ 14,206	\$ 10,721
Amounts we will bill and be paid in the future (will appear in our financial statements when we are paid and/or when we provide the products and services)	488	392
<b>Total ACV</b>	<b>\$ 14,694</b>	<b>\$ 11,113</b>

The deferred revenue amounts in the table above appear on our balance sheet as follows (in thousands):

	<b>September 30,</b>	
	<b>2014</b>	<b>2013</b>
Deferred revenue, current portion	\$ 11,047	\$ 9,134
Deferred revenue, non-current portion	3,159	1,587
<b>Total deferred revenue</b>	<b>\$ 14,206</b>	<b>\$ 10,721</b>

Our ACV related to M&S contracts that create deferred revenue in our financial statements has generally increased year-to-year in recent years. Our M&S revenue growth and its increasing percentage of our total revenue are primarily due to our ongoing efforts to increase M&S contract renewal rates, the growing installed base of our software products in the marketplace, and the decline in software license revenue some of our recent periods. The installed base growth creates a compounding effect for M&S renewals. This effect is due to the cumulative number of licensed software installations sold over multiple years that create M&S renewals in any single year predictably (and in line with our expectations) exceeding the number of new software licenses we sell in a single year. While we expect this compounding effect to continue to grow, if sales of our on premise enterprise products were to decrease, then new sales of M&S contracts could decrease as well given the typical bundling of M&S contracts with enterprise software solution sales.

Our ACV related to contracts for which we will deliver services, earn revenue, and be paid in future periods increased in 2014 compared to 2013. This increase was primarily due to continued growth of M&S sales which we believe results from our programs designed to provide high-quality and responsive M&S services to our customers. Substantially all purchasers of our EFT software licenses also purchase an M&S contract which in turn also makes them candidates for M&S renewals in future years. As our enterprise products become a larger portion of our total revenues, we believe M&S revenues will continue to increase.

#### ***Measurement of Income and Expense Excluding Infrequent Events (Non-GAAP Measurement)***

We use supplemental measurements of income and expense excluding infrequent items to monitor the financial performance of our core operating activities prior to consideration of significant events that occur infrequently. These measurements of income and expense excluding infrequent items include:

- Operating expenses excluding infrequent items.
- Operating income excluding infrequent items.
- Net income excluding infrequent items.
- Earnings per share excluding infrequent items.

We exclude infrequent items from these income and expense measurements because we do not consider them part of our core operating results when assessing our ongoing operational performance, allocating resources to our business activities and preparing operating budgets. We believe that by comparing such income and expense measurements across historical periods, our operating results can be evaluated exclusive of the effects of certain infrequent items that may not be indicative of our core operations in the future.

Income and expense excluding infrequent items are not measures of financial performance under GAAP and should not be considered a substitute for the similar items that include infrequent items. While we believe these non-GAAP income and expense measures provide useful supplemental information, there are limitations associated with the use of these non-GAAP income and expense measures. These non-GAAP income and expense measures are not prepared in accordance with GAAP and may not be comparable to similarly titled measures of other companies since there is no standard for preparing these non-GAAP income and expense measures. Items excluded in preparing these non-GAAP income and expense measures individually and collectively can have a material impact on operating expenses, operating income, net income and earnings per share. As a result, these non-GAAP income and expense measures have limitations and should not be considered in isolation from, or as a substitute for, financial statements prepared in accordance with GAAP.

Income and expense excluding infrequent items are as follows (in thousands except per share data):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2014	2013	2014	2013
<b>Non-GAAP Operating Expenses</b>				
GAAP total operating expenses	\$ 5,226	\$ 4,802	\$ 16,058	\$ 15,231
Add: TappIn intangible asset impairment and earnout liability elimination	-	128	-	128
Operating expenses excluding infrequent items	<u>\$ 5,226</u>	<u>\$ 4,930</u>	<u>\$ 16,058</u>	<u>\$ 15,359</u>
<b>Non-GAAP (Loss) Income From Operations</b>				
GAAP income (loss) from operations	\$ 1,264	\$ 1,535	\$ 2,845	\$ 2,911
Less: TappIn intangible asset impairment and earnout liability elimination	-	(128)	-	(128)
Operating income excluding infrequent items	<u>\$ 1,264</u>	<u>\$ 1,407</u>	<u>\$ 2,845</u>	<u>\$ 2,783</u>
<b>Non-GAAP Net Income (Loss)</b>				
GAAP net income (loss)	\$ 782	\$ 2,287	\$ 1,805	\$ 3,185
Less: TappIn intangible asset impairment and earnout liability elimination	-	(1,341)	-	(1,341)
Net income (loss) excluding infrequent items	<u>\$ 782</u>	<u>\$ 946</u>	<u>\$ 1,805</u>	<u>\$ 1,844</u>
<b>Non-GAAP Earnings Per Share</b>				
Net income excluding infrequent items	\$ 782	\$ 946	\$ 1,805	\$ 1,844
Weighted average share outstanding:				
Basic	20,487	18,761	20,024	18,570
Diluted	20,890	19,158	20,624	19,001
Net income per common share excluding infrequent items:				
Basic	\$ 0.04	\$ 0.05	\$ 0.09	\$ 0.10
Diluted	\$ 0.04	\$ 0.05	\$ 0.09	\$ 0.10

#### **Adjusted EBITDA Excluding Infrequent Items (Non-GAAP Measurement)**

We utilize Adjusted EBITDA (Earnings Before Interest, Taxes, Total Other Income/Expense, Depreciation, Amortization, other than amortization of capitalized software development costs, and Share-Based Compensation Expense) Excluding Infrequent Items to measure profitability and cash flow from our core operating activities. We exclude infrequent items because they typically do not directly impact profitability and cash flow resulting from our core activities. We monitor and review cost of revenues, selling, general, and administrative, or SG&A, expenses and research and development, or R&D, expenses to assess conformance with established budget expectations and to identify specific variances. Identifying and, if necessary, addressing variances above budget is important for the purpose of staying within budget ceilings. However, even variances below budget may indicate imbalances in resource allocations or deviation of operating activities from established expectations.

Adjusted EBITDA Excluding Infrequent Items is not a measure of financial performance under GAAP and should not be considered a substitute for net income. Adjusted EBITDA Excluding Infrequent Items has limitations as an analytical tool and when assessing our operating performance. Adjusted EBITDA Excluding Infrequent Items should not be considered in isolation or as a substitute for net income or other income statement data prepared in accordance with GAAP.

During 2013, we modified our computation of Adjusted EBITDA Excluding Infrequent Items to exclude amortization of capitalized software development costs from the amortization amount we add to net income in this calculation. We made that change because amortization of capitalized software development costs is derived from expenditures that are part of our core operating activities related to the development and release of our products. We have recomputed Adjusted EBITDA Excluding Infrequent Items for the 2013 quarter and the 2013 nine months from amounts previously reported for that period to exclude amortization of capitalized software development costs. This change resulted in Adjusted EBITDA Excluding Infrequent Items for the 2013 quarter and the 2013 nine months being \$47,000 and \$151,000 less, respectively, than the amount we previously reported for those periods.

We compute Adjusted EBITDA Excluding Infrequent Items as follows (\$ in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2014	2013	2014	2013
Net income (loss)	\$ 782	\$ 2,287	\$ 1,805	\$ 3,185
Add (subtract) items to determine adjusted EBITDA:				
Income tax expense	471	(791)	982	(404)
Interest expense, net	12	39	59	130
Depreciation and amortization:				
Total depreciation and amortization	263	265	580	787
Amortization of capitalized software development costs	(186)	(47)	(359)	(151)
Stock-based compensation expense	120	225	380	522
Infrequent item:				
TappIn intangible asset impairment and earnout liability elimination	-	(128)	-	(128)
Adjusted EBITDA Excluding Infrequent Items	<u>\$ 1,462</u>	<u>\$ 1,850</u>	<u>\$ 3,447</u>	<u>\$ 3,941</u>

See *Comparison of the Statement of Operations for the Three Months Ended September 30, 2014 and 2013* and *Comparison of the Statement of Operations for the Nine months Ended September 30, 2014 and 2013* for discussion of the variances between periods in the components comprising Adjusted EBITDA Excluding Infrequent Items.

## Software Products and Services

The following is a summary description of our products and solutions.

### **Managed File Transfer Solutions (On Premises and Cloud-based)**

Our MFT products and solutions allow customers to move large files and large numbers of files securely. We facilitate management, monitoring, and reporting on the file transfers and deliver advanced workflow capabilities to move data and information into and throughout an enterprise.

#### *EFT Standard and Enterprise Editions*

We earn most of our software license revenue from sales of our suite of EFT products and solutions. These “server side” solutions provide a common, scalable MFT platform that accommodates a broad family of add-on modules to provide small and medium-sized businesses, or SMB’s, as well as larger enterprise customers, with increased security, automation, and performance when compared to traditional FTP-based and e-mail delivery systems. The add-on modules allow customers to select the solution configuration most applicable to their requirements for auditing and reporting, encryption, ad hoc and web-based file transfers, operability in or through a DMZ network, and integration with back-end business processes, including workflow automation capabilities. During 2014, we have released new versions of our EFT platform which added several enhancements and capabilities including, among others:

- Active-active high availability, or HA, which maximizes uptime and performance of critical information technology systems.
- Enhanced compatibility of WTC file transfers through HTML5 support in addition to the existing Java Runtime Environment
- Increased scalability and business continuity with more flexible, uninterrupted file transfer service
- Improved facilitation of PCI DSS version 3.0 compliance with updates to security components, such as PGP and AS2.
- Addition of new Content Integrity Control™ providing an Internet Content Adaptation Protocol (ICAP) connector to anti-malware scanners and data loss prevention (DLP) solutions.
- Integration with SMS PASSCODE® for Mobile-Based 2 Factor Authentication.

We continue to develop these products and solutions by, for example, improving their speed and responsiveness of performance, providing additional administration flexibility supporting cross-platform implementation with our DMZ Gateway solution, implementing business activity monitoring, and providing additional language support. We have sustained the year-to-year increase in our revenue from these products and solutions as a result of both our ongoing development of this product line that has continued to enhance its appeal in the marketplace and by delivering quality service and support for these products. We are maintaining a renewed focus on our EFT Standard and Enterprise products to ensure that innovation continues with these highly valued products and that the needs of our clients are met in timely and quality fashion.

#### *Cloud-Based MFT*

We have agreements with Rackspace Hosting, Inc. and PEER 1 Hosting under which we deliver cloud-based, managed file transfer solutions (MIX, Hosted Mail Express, and Hosted EFT) for the secure exchange of business-to-business data, including large files and sensitive data. Our cloud-based solutions allow customers to outsource all or part of their complex and demanding information exchange needs to reduce costs, improve operational efficiencies, track and audit transactions, and provide a greater level of security.

The cloud-based solutions established an additional delivery method for our MFT products and solutions and potentially for other solution capabilities. Through our cloud services, we offer new and existing customers “pay as you go”, flexible pricing under one, two, and three-year contracts that help them eliminate upfront capital expenditures. This subscription revenue provides us with a growing revenue stream visible into future periods. While our cloud-based MFT revenue has grown from year-to-year, it does not yet constitute a material portion of our overall revenue.

#### *CuteFTP*

CuteFTP is a “client side” software product, installed on a user’s local computer that enables file transfers from or to a file transfer server. The target market for the CuteFTP product includes, among others, corporate IT professionals who use it to transfer data between locations via the Internet and individual Web site operators who use it to upload their Web pages to their Web hosting provider.

CuteFTP continues to have significant brand recognition in the market. Our current CuteFTP Version 9 introduced several notable new features including:

- Support for Unicode (UTF-8) characters that allows greater international use.
- Web Distributed Authoring and Versioning (WebDAV) support to facilitate collaboration between users in editing and managing documents and files stored on World Wide Web servers.
- Integration with TappIn, enabled by the WebDAV support.

Version 9 simplified our CuteFTP product line by consolidating all the features of our previous multi-product CuteFTP product line for Windows operating systems into this single version. We continue to offer CuteFTP Version 3.1 software for Mac platforms. We believe current versions of CuteFTP appeal to users wanting features more robust than offered in free alternatives.

#### **Wide Area File Services**

Our WAFS software provides a file sharing, collaboration, and replication solution over multiple sites. WAFS technology provides enterprises with a file access and data protection combination that centralizes data storage and IT administration facilities without compromising data sharing and protection. A key feature and benefit of WAFS is its byte-level differencing architecture that continually transmits only changed bytes (versus an entire file) thereby allowing rapid update of large files accessed by widely dispersed, multiple users. Our latest WAFS Version 4.3, released in April 2014, improved the performance of various WAFS features such as file-based filters, accessing folders that contain a large number of files and file copying processes. Our latest WAFS Version 4.4 released in September 2014 incorporated several upgrades including:

- Support for Windows Server 2012 R2
- Improved performance
- Enhanced reporting
- Greater driver stability
- Faster and more reliable collaboration and multi-user access to files

We have an ongoing product development program to expand the WAFS operating specifications so we can introduce it to a continuously broader spectrum of the marketplace and increase our revenue from this product.

#### **Managed E-mail Attachment Solution**

Our managed e-mail attachment solution, Mail Express, is a client-server application that allows users to send and receive e-mail attachments of virtually unlimited size easily and transparently without resorting to unapproved and potentially insecure methods such as USB drives or social media sites. The ability of Mail Express to transmit multi-terabyte and larger attachments, which is well beyond the operation range of typical competing approaches to sending email attachments, means the user is limited only by the available bandwidth when sending files as an email attachment. Mail Express provides increased benefits for information technology organizations by offering greater visibility into email-based file movement across the enterprise, including robust tracking and auditing. The Mail Express application provides flexible, customer-defined administration privileges to allow e-mail administrators and end users to configure specific parameters for handling e-mail attachments in accordance with corporate policy. During the three months ending September 30, 2014, we introduced new Mail Express features and versions that included:

- Support of FIPS 140-2 encryption protocols to provide a level of security which, in particular, supports compliance with HIPPA regulations.
- Improved password and user account administration and control.
- Up to 100,000 licenses per server instance.
- Flexibility to integrate with the EFT product suite or deploy as a stand-alone application.
- Flexible language support to enhance international appeal.
- A dashboard allowing additional administrator visibility into all connected clients.
- Updated integration with EFT 7.0.
- Optional management of the content of a message providing encrypted transmission of the message body in addition to attachments.
- An updated user experience.

#### **Secure Content Mobility Solution**

Our TappIn product line provides the ability to easily and securely access and share documents, pictures, videos and music anytime, anywhere while minimizing the storage of data in the cloud and the associated security and privacy concerns. From the office, at home, or on the road, customers can “Tapp In” to their files, stored in multiple locations, using any web browser and most Internet-enabled tablets, smartphones and similar mobile devices. With TappIn, users can minimize uploading and/or syncing to a cloud storage location and eliminate the need to pay for additional cloud storage. Instead, the TappIn service securely leverages the user’s existing in-house storage devices (such as a desktop computer, in-house network servers or network-attached storage devices), allows sharing of large files and provides encryption to safeguard content.

The TappIn solutions incorporate elements of on-premises software, cloud and SaaS delivery models. Unlike other remote access products that can consume significant amounts of storage capacity on a smartphone or tablet, TappIn makes content available through a secure pathway that gives users access to files on their existing in-house storage devices without having to download those files to their mobile device. This delivery method not only saves storage space on the mobile device but also ensures content remains secure and private on the user's existing in-house storage devices without being required to upload files to a cloud repository as is required by competitive products.

We believe secure content mobility is a rapidly emerging, central feature of the markets we serve. We believe growth in smartphone and tablet sales and adoption, combined with rapid growth in retained content and BYOD expectations, potentially will drive strong revenue growth in this market segment particularly in the enterprise space. In order to capitalize on these trends, our emphasis continues to be on merging the TappIn technology and functionality with our existing enterprise capabilities to create a secure enterprise content mobility solution.

### **Professional Services**

We offer a range of professional services to complement our software and cloud-based solutions. These professional services include product customization and system integration, solution "quickstart" implementations, business process and workflow, policy development, education and training, and solution health checks. In addition, we may provide longer-term engineering services, including supporting multi-year contracts, if necessary to support certain solution implementations and integrations.

Our professional services revenue is directly correlated to certain components of our cost of revenues because the services necessarily are labor intensive. For this reason, professional services typically have significantly lower margins than product sales or subscription services. However, we believe professional services allow us to better establish and maintain our solution implementations while also providing our customers with the training and education services that help them make more complete use of our solution capabilities.

### **Maintenance and Support**

We offer maintenance and support, or M&S, contracts to licensees of all of our software products. These M&S contracts entitle the licensee to software upgrades and technical support services in accordance with the terms of our M&S contract. Standard technical support services are provided via e-mail and telephone during our regular business hours. For certain of our products, we offer a Platinum M&S contract which provides access to emergency technical assistance 24 hours per day, 7 days a week.

### **Solution Perspective and Trends**

The components of our revenues are as follows (\$ in thousands):

	Three Months Ended September 30,				Nine Months Ended September 30,			
	2014		2013		2014		2013	
	Amount	% of Total Revenue	Amount	% of Total Revenue	Amount	% of Total Revenue	Amount	% of Total Revenue
<b>Revenue by Product</b>								
EFT Enterprise and Standard	\$ 5,194	80.0%	\$ 5,004	79.0%	\$ 15,187	80.3%	\$ 14,199	78.3%
Wide Area File Services	328	5.1%	291	4.6%	1,090	5.8%	959	5.3%
Professional Services	409	6.3%	412	6.5%	933	4.9%	1,237	6.8%
CuteFTP	212	3.3%	286	4.5%	686	3.6%	936	5.2%
Other	347	5.3%	344	5.4%	1,007	5.4%	811	4.4%
Total Revenue	<b>\$ 6,490</b>	<b>100.0%</b>	<b>\$ 6,337</b>	<b>100.0%</b>	<b>\$ 18,903</b>	<b>100.0%</b>	<b>\$ 18,142</b>	<b>100.0%</b>
<b>Revenue by Type</b>								
Software licenses	\$ 2,291	35.3%	\$ 2,432	38.4%	\$ 6,789	35.9%	\$ 6,752	37.2%
M&S	3,790	58.4%	3,493	55.1%	11,181	59.1%	10,153	56.0%
Professional Services	409	6.3%	412	6.5%	933	4.9%	1,237	6.8%
Total Revenue	<b>\$ 6,490</b>	<b>100.0%</b>	<b>\$ 6,337</b>	<b>100.0%</b>	<b>\$ 18,903</b>	<b>99.9%</b>	<b>\$ 18,142</b>	<b>100.0%</b>

Our total revenue increased 2.4% in the 2014 quarter compared to the 2013 quarter and 4.2% in the 2014 nine months compared to the 2013 nine months. These increases were primarily a result of the changes we have made, and continue to make, in the sales, marketing and software engineering areas of our business as described further below. The changes in total revenue consisted of:

- Increased revenue from our EFT, Wide Area File Services and other product lines as a result of focusing a substantial portion of our resources and efforts in these areas based on our assessment that they offer the highest potential for future revenue growth.
- Decreased revenue from professional services due to us earning a significant portion of this revenue in 2013 under a contract supporting the Standard Army Maintenance System-Enhanced, or SAMS-E, logistics program. We completed the terms of the final option year of the MAT contract in September 2013 such that we did not have revenue from this source after that time. During 2014, we have been able to replace a substantial portion of this MAT contract revenue with deliveries of our higher margin, commercial (non-government) professional services in conjunction with sales of our enterprise solutions and delivery of additional services to existing customers.
- Decreased revenue from our CuteFTP product due to our strategy of allowing this product to produce incremental revenue to the extent possible without an investment of significant company resources in developing and marketing it.

Our license revenue increased in the 2014 nine months compared to the 2013 nine months as a result of the changes we have made, and continue to make, in the sales, marketing and software engineering areas of our business as described further below. The growth trend in license revenue that we experienced during the 2014 second quarter compared to 2013 second quarter did not continue in the 2014 third quarter compared to the 2013 third quarter due to our ongoing focus on making changes in our business that we believe will increase license revenue growth over the long term. The sales cycle for our enterprise products such as EFT and WAFS is inherently more complex and longer than that of our consumer products such as CuteFTP. The nature of the ongoing changes in our sales and marketing activities during the 2014 third quarter continued to focus on expanding our product reach through third-party resellers and on higher dollar value transactions with larger customers to achieve our objective of sustained revenue growth over the long-term.

M&S revenue continued its trend of increasing period-to-period. We are able to grow this revenue as a result of sustaining high renewal rates of M&S contracts by customers who initially purchased these services in earlier periods. We believe these renewals result from our programs designed to provide high-quality and responsive M&S services to our customers.

We have made and continue to make changes in our business to increase the rate of growth of our total revenue and, in particular, our revenue across all our product lines. With respect to our sales and marketing activities, those changes have included:

- Increasing sales staff headcount as needed to address our markets.
- Aligning our sales group to enhance its industry and geographic focus.
- Implementing new sales and marketing campaigns.
- Using third party search engine optimization experts to enhance our efforts in that area.
- Recruiting industry channel partners and enabling them to sell our products through training and orientation programs.

As a complement to these sales and marketing actions, we have continued to enhance our software engineering group to optimize the manner in which we assess the development of new technologies, our approach to managing those projects and the timelines over which we do that work. We have increased our research and development spending to create and introduce new features, functions and capabilities for our products.

While we are focused on increasing the rate of growth of all revenue, we are particularly focused on increasing our license revenue both in absolute terms and as a percentage of our total revenue. In particular, our goals include continuing a return to a consistent growth trend in software license revenue from our EFT products and solutions. By renewing a consistent growth in our EFT software license sales, we believe we will concurrently contribute to continued growth of M&S revenue because substantially all purchasers of our EFT software licenses also purchase an M&S contract which in turn also makes them candidates for M&S renewals in future years. This pattern of activity can create a compounding effect for M&S renewals as a result of the cumulative number of licensed software installations sold over multiple years that create M&S renewals in any single year predictably (and in line with our expectations) exceeding the number of new software licenses we sell in a single year. We expect this compounding effect to continue to grow, even as we potentially increase software license revenue in future periods. As our enterprise products become a larger portion of our total revenues, we believe M&S revenues will continue to increase.

For a more complete discussion of our overall revenue trends and mix among products, services and M&S, see *Comparison of the Statement of Operations for the Three Months Ended September 30, 2014 and 2013* and *Comparison of the Statement of Operations for the Nine months Ended September 30, 2014 and 2013*.

## Liquidity and Capital Resources

Our cash and working capital positions were as follows (in thousands):

	September 30, 2014	December 31, 2013
Cash and cash equivalents	\$ 9,265	\$ 9,455
Long term investments	3,169	3,122
Total cash, cash equivalents and long term investments	<u><u>\$ 12,434</u></u>	<u><u>\$ 12,577</u></u>
Working capital	\$ 3,484	\$ 1,824
Working capital plus current deferred revenue (non-GAAP presentation)	<u><u>\$ 14,531</u></u>	<u><u>\$ 10,916</u></u>

During the 2014 quarter, we repaid-in-full and retired our notes payable to a bank using our available cash balances in order to reduce our interest expense. As a result, our cash and cash equivalents at September 30, 2014, were less than at December 31, 2013. As a result of the retirement of these notes payable, there is no longer a lien on our long term investments such that we can convert them to cash and cash equivalents at our discretion at any time to meet the needs of our business.

Deferred revenue, unlike the other liability components of our working capital, is an obligation we will satisfy by providing services in the future to our customers as part of our ongoing operating activities from which we have historically generated cash flow. Our deferred revenue does not involve a disbursement of cash as a direct payment of that liability. Working capital plus deferred revenue is not a measure of financial position under GAAP, has limitations as an analytical tool and when assessing our financial position, and should not be considered a substitute for working capital computed in accordance with GAAP.

Our capital requirements principally relate to our need to fund our ongoing operating expenditures, which are primarily related to employee salaries and benefits. We make these expenditures to enhance our existing products, develop new products, sell those products in the marketplace and support our customers after the sale.

We rely on cash and cash flows from operations to fund our operating activities and believe those items will be our principal sources of capital for the foreseeable future. Because our principal sources of capital are cash on hand and cash flow from operations, to the extent that sales decline, our cash flow from operations could also decline. We plan to expend significant resources in the future for research and development of our products and expansion and enhancement of our sales and marketing activities. If sales decline or if our liquidity is otherwise under duress, we could substantially reduce personnel and personnel-related costs, reduce or substantially eliminate capital expenditures and/or reduce or substantially eliminate certain research and development and sales and marketing expenditures. We may also sell equity or debt securities or enter into credit arrangements in order to finance future acquisitions or licensing activities, to the extent available.

Cash provided or used by our various activities consisted of the following (in thousands):

	Cash Provided (Used) During the Nine Months Ended	
	September 30,	2014
Operating activities	\$ 4,496	\$ 3,827
Investing activities	(2,290)	(1,298)
Financing activities	(2,396)	(851)

Our cash provided by operating activities increased during the 2014 nine months compared to the 2013 nine months primarily due to:

- Net income after considering adjustments to reconcile net income to net cash provided by operating activities, as set forth on our Condensed Consolidated Statements of Cash Flow, increasing from \$3.4 million in the 2013 nine months to \$4.0 million in the 2014 nine months. See the section below under *Comparison of the Statement of Operations for the Nine Months Ended September 30, 2014 and 2013* for a discussion of the changes in the components of these amounts.
- Deferred revenue increasing \$3.4 million during the 2014 nine months compared to increasing \$948,000 during the 2013 nine months primarily due to increased M&S sales for which we collect cash at the beginning of the period over which we provide M&S services to our customers and recognize the revenue in future periods as we deliver these services.
- Accrued expenses increasing \$398,000 during the 2014 nine months compared to decreasing \$149,000 during the 2013 nine months primarily due to normal variations in the timing of our payroll payment dates relative to the date of the balance sheet presented as part of our financial statements.

Offset by:

- Accounts receivable increasing \$3.2 million in the 2014 nine months compared to increasing \$251,000 in the 2013 nine months primarily due to an increase in our sales of licenses and M&S agreements in the 2014 nine months compared to the 2013 nine months. The renewal of an M&S agreement by the U.S. Army comprised \$1.7 million of the increase in the 2014 nine months.
- Prepaid expenses decreasing \$85,000 in the 2014 nine months compared to decreasing \$8,000 in the 2013 nine months with the larger decrease primarily due to normal variations of the timing of payments to our vendors.
- Accounts payable decreasing \$24,000 in the 2014 nine months compared to decreasing \$6,000 in the 2013 nine months and primarily due to normal variations of the timing of payments to our vendors.

The increased use of cash for investing activities during the 2014 nine months compared to the 2013 nine months was primarily due to:

- An increase in capitalized software development costs due to enhanced product development programs resulting in a greater number of our software development projects having progressed to a stage of having a detailed program design or working prototype.
- An increase in purchases of property and equipment, particular computer equipment, to support the growth of our business.

Offset by:

- A \$500,000 disbursement in the 2013 nine months to satisfy the payment of part of the TappIn earn-out liability, which is an event that did not occur in the 2014 nine months.

The increased use of cash for financing activities during the 2014 nine months compared to the 2013 nine months was primarily due to:

- The payment in full during the 2014 nine months of our notes payable to a bank.

Offset by:

- An increase in cash received from the exercise of stock options as a result of changes in management leadership in early 2014 that resulted in certain former employees exercising their stock options after the end of their employment.

Our primary obligations at September 30, 2014 were:

- An obligation to deliver services in the future to satisfy our right to earn our deferred revenue of \$14.2 million. Those future services primarily relate to our obligations under M&S contracts for which we have received advance payment. We will recognize this deferred revenue as revenue over the remaining life of those contracts which generally ranges from one to three years. Deferred revenue, unlike the other liability components of our working capital, is an obligation we will satisfy through by providing services in the future to our customers as part of our ongoing operating activities from which we have historically generated cash flow. Our deferred revenue does not involve a disbursement of cash as a direct payment of that liability.
- Trade accounts payable, accrued liabilities, obligations under operating leases, amounts due third parties under royalty agreements, and federal and state taxes all incurred in the normal course of business.

#### **Loan Agreements**

During the 2014 quarter, we repaid-in-full and retired our notes payable to a bank. This payment eliminated the financial covenants and other terms and conditions of the related loan agreements and also eliminated the lien on our long term investments such that we can convert them to cash and cash equivalents at our discretion at any time to meet the needs of our business.

#### **Contractual Obligations and Commitments**

At September 30, 2014, our contractual obligations and commitments consisted primarily of the following items:

- Trade accounts payable and accrued liabilities.
- Operating leases for our office space.
- Royalties due third parties, the amount of which is contingent upon sales volumes of certain of our products.
- Federal and state taxes.

We plan to continue to expend significant resources on product development, sales and marketing in future periods which may require that we enter into additional contractual arrangements and use our cash to acquire or license technology, intellectual property, products, services or businesses related to our current business strategy.

Our contractual obligations at September 30, 2014, other than (1) the TappIn earnout liability described below and (2) trade accounts payable, accrued liabilities, royalties and federal and state income taxes we incur in the normal course of business consisted of the following (in thousands):

	<b>Amounts Due for the Period</b>				
	<b>Three Months Ending December 31, 2014</b>		<b>Fiscal Years</b>		
	<b>2015 - 2017</b>	<b>2018 - 2020</b>	<b>Thereafter</b>	<b>Total</b>	
Operating leases	\$ 88	\$ 1,077	\$ 390	\$ -	\$ 1,555

#### **TappIn Earnout Liability**

As described in the next section, our acquisition of TappIn provides for the possible payment of \$4.5 million of contingent consideration remaining as of September 30, 2014, to the former shareholders of TappIn if our TappIn product line achieves certain revenue milestones by no later than December 31, 2014. We have concluded the likelihood that those revenue milestones will be achieved to be remote and that the contingent consideration will not have to be paid. Accordingly, there is no TappIn earn out liability on our balance sheet as of September 30, 2014.

### TappIn Intangible Assets and Earnout Liability – Reduction of Amounts During the 2013 Quarter and 2013 Nine Months

In December 2011, we acquired all of the issued and outstanding shares of TappIn. At the time of this acquisition, we allocated the total purchase price of this acquisition to assets and liabilities based on their estimated fair values at the acquisition date. That allocation resulting in us recording intangible assets consisting of the following (in thousands):

	Gross Carrying Amount	Accumulated Amortization Through September 30, 2013	Net Book Value as of September 30, 2013
Customer relationship	\$ 1,863	\$ (342)	\$ 1,521
Developed technology	2,771	(726)	2,045
Total	<u>\$ 4,634</u>	<u>\$ (1,068)</u>	<u>\$ 3,566</u>

Acquisition of all of the issued and outstanding shares of TappIn provided for the possible payment of \$4.5 million of contingent consideration to the former shareholders of TappIn, if our TappIn product line achieves certain revenue milestones by no later than December 31, 2014. Based on our past estimates of the probability and likelihood of this earn out ultimately being paid, our balance sheet as of June 30, 2013, had included a liability of \$3.694 million for these possible payments.

During the 2013 quarter, we evaluated input from our customers and the marketplace as a whole relative to the TappIn product line and concluded that our future emphasis would be on enhancing the TappIn technology and functionality by leveraging our existing enterprise capabilities to create a TappIn Enterprise solution. We concluded that offering the TappIn technology through this integration would maximize the return on our investment in this product line. While we decided to continue to offer TappIn as a standalone product in its Standard and Professional Editions, we concluded that revenue earned from the TappIn product line sold in those configurations would not be significant to our results of operations and financial position in the future.

For accounting and financial statement presentation purposes, the value assigned to the developed technology intangible asset as of the date we acquired TappIn and subsequent thereto related only to the TappIn Standard Edition developed technology that existed on the date we acquired TappIn. Under GAAP, none of the value of this intangible asset could be derived from the TappIn Professional Edition or from other uses of the TappIn technology. Specifically, none of the TappIn core technology, enabling technology or the migration of that technology, including the application of that technology to our enterprise capabilities as mentioned above, could be relied upon to ascribe value to the developed technology intangible asset. Since we concluded that revenue earned from the TappIn Standard Edition would not be significant to our results of operations and financial position in the future, we concluded it to be more-likely-than-not that the intangible asset arising from this developed technology was of nominal future value. Accordingly, we reduced its value to zero on our balance sheet as of September 30, 2013, and recorded a corresponding expense during the 2013 quarter.

For accounting and financial statement purposes, the value assigned to the customer relationship intangible asset related to one contract with a third-party as it stood and was in place on the date we acquired TappIn. Under GAAP, none of the value of that intangible could be derived from future modifications of this contract or from other, subsequent customer relationships. The value of the contract that gave rise to this customer relationship intangible was dependent upon both (1) continued shipments of that customer's products as they existed at the time we acquired TappIn and (2) the purchasers of that customer's products subscribing to TappIn Professional Edition. We concluded that revenue earned from the activities upon which the value of the customer relationship intangible asset was derived would not be significant to our results of operations and financial position in the future. Our relationship with that customer remained in place relative to products they were currently selling that did not exist at the time we acquired TappIn and that were not part of determining the intangible value of this customer relationship at that time. We concluded it to be more-likely-than-not that the intangible asset arising from this customer relationship and the products it covered as they existed at the time we acquired TappIn were of nominal future value. Accordingly, we reduced its value to zero on our balance sheet as of September 30, 2013, and recorded a corresponding expense for the 2013 quarter.

When we acquired TappIn, Inc. in December 2011, we recorded a deferred tax liability resulting our recording of the intangible assets described above as of the acquisition date for which there was no corresponding change in the tax basis of the TappIn common stock that we purchased. The balance of this deferred tax liability was \$1.2 million as of September 30, 2013. Our reduction of the TappIn intangible assets to zero eliminated this deferred tax liability with a corresponding credit to federal income tax expense during the 2013 quarter.

We evaluated the likelihood of the TappIn product lines achieving the revenue milestones by December 31, 2014, necessary for the contingent consideration described above to be paid. We concluded it remote and more-likely-than-not that those revenue milestones would be achieved and that the contingent consideration would not have to be paid. Accordingly, we have the TappIn earn out liability on our balance sheet to zero as of September 30, 2013 and recorded a corresponding credit to income during the 2013 quarter.

The effects of the above items on our financial results for the 2013 quarter are summarized as follows (amounts in \$000's):

Reduction of intangible assets:			
Customer relationship	\$ (1,521)		
Developed technology	(2,045)		
Elimination of earn out liability	3,694		
Net TappIn asset impairment and earnout liability elimination before taxes	128		
Federal income taxes	1,213		
Net TappIn asset impairment and earnout liability elimination after taxes	\$ 1,341		

#### Comparison of the Statement of Operations for the Three Months Ended September 30, 2014 and 2013

	Three Months Ended September 30,		\$ Change
	2014 (Thousands)	2013 (Thousands)	
Total revenues	\$ 6,490	\$ 6,337	\$ 153
Cost of revenues	277	250	27
Selling, general and administrative expenses	4,173	3,492	681
Research and development expenses	513	923	(410)
TappIn intangible asset impairment and earnout liability elimination	-	(128)	128
Depreciation and amortization	263	265	(2)
Total operating expenses	5,226	4,802	424
Income from operations	1,264	1,535	(271)
Other income (expense)	(11)	(39)	28
Net income before income taxes	1,253	1,496	(243)
Income tax expense (benefit)	471	(791)	1,262
Net income	\$ 782	\$ 2,287	\$ (1,505)

**Revenue.** We derive our revenue primarily from the following activities:

- Software license revenue, which results from sales of our EFT suite of products and modules, CuteFTP, Mail Express and WAFS products and solutions, which we typically recognize at the time of product shipment.
- Subscription revenues under a SaaS model from sales of our Managed Solutions, which include Managed Information Exchange, or MIX, Hosted Enhanced File Transfer, or Hosted EFT Server, and TappIn, which is typically recognized on a monthly basis as the services are billed over the contract period and which ranges from one to three years.
- M&S revenue under contracts to provide ongoing product support and software updates to our customers who have purchased license software, which we typically recognize ratably over the contractual period, which is typically one year, but can be up to three years.
- Professional services revenue, which includes a variety of customization, implementation, and integration services, as well as delivery of education and training associated with our solutions, all of which are recognized as the services are performed and accepted by the client.

The components of our revenues were as follows (\$ in thousands):

	Three Months Ended September 30,			
	2014	2013		
	Amount	% of Total Revenue	Amount	% of Total Revenue
<b>Revenue by Product</b>				
EFT Enterprise and Standard	\$ 5,194	80.0%	\$ 5,004	79.0%
Wide Area File Services	328	5.1%	291	4.6%
Professional Services	409	6.3%	412	6.5%
CuteFTP	212	3.3%	286	4.5%
Other	347	5.3%	344	5.4%
Total Revenue	<u><u>\$ 6,490</u></u>	<u><u>100.0%</u></u>	<u><u>\$ 6,337</u></u>	<u><u>100.0%</u></u>
<b>Revenue by Type</b>				
Software licenses	\$ 2,291	35.3%	\$ 2,432	38.4%
M&S revenue	3,790	58.4%	3,493	55.1%
Professional services	409	6.3%	412	6.5%
Total Revenue	<u><u>\$ 6,490</u></u>	<u><u>100.0%</u></u>	<u><u>\$ 6,337</u></u>	<u><u>100.0%</u></u>

Our total revenue increased 2.4% in the 2014 quarter compared to the 2013 quarter. This increase were primarily a result of the changes we have made, and continue to make, in the sales, marketing and software engineering areas of our business as described further below. The changes in total revenue consisted of:

- Increased revenue from our EFT, Wide Area File Services and other product lines as a result of focusing a substantial portion of our resources and efforts in these areas based on our assessment that they offer the highest potential for future revenue growth.
- Decreased revenue from professional services due to us earning a significant portion of this revenue in 2013 under a contract supporting the Standard Army Maintenance System-Enhanced, or SAMS-E, logistics program. We completed the terms of the final option year of the MAT contract in September 2013 such that we did not have revenue from this source after that time. During 2014, we have been able to replace a substantial portion of this MAT contract revenue with deliveries of our higher margin, commercial (non-government) professional services in conjunction with sales of our enterprise solutions and delivery of additional services to existing customers.
- Decreased revenue from our CuteFTP product due to our strategy of allowing this product to produce incremental revenue to the extent possible without an investment of significant company resources in developing and marketing it.

The growth trend in license revenue that we experienced during the 2014 second quarter compared to 2013 second quarter did not continue in the 2014 third quarter compared to the 2013 third quarter due to our ongoing focus on making changes in our business that we believe will increase license revenue growth over the long term. The sales cycle for our enterprise products such as EFT and WAWS is inherently more complex and longer than that of our consumer products such as CuteFTP. The nature of the ongoing changes in our sales and marketing activities during the 2014 third quarter continued to focus on expanding our product reach through third-party resellers and on higher dollar value transactions with larger customers to achieve our objective of sustained revenue growth over the long-term.

M&S revenue continued its trend of increasing period-to-period. We are able to grow this revenue as a result of sustaining high renewal rates of M&S contracts by customers who initially purchased these services in earlier periods. We believe these renewals result from our programs designed to provide high-quality and responsive M&S services to our customers.

In order to achieve our goals, we have focused on improving our sales and marketing activities and our engineering efforts. With respect to our sales and marketing activities, those changes have included:

- Increasing sales staff headcount as needed to address our markets.
- Aligning our sales group to enhance its industry and geographic focus.
- Implementing new sales and marketing campaigns.
- Using third party search engine optimization experts to enhance our efforts in that area.
- Recruiting industry channel partners and enabling them to sell our products through training and orientation programs.

As a complement to these sales and marketing actions, we have continued to enhance our software engineering group to optimize the manner in which we assess the development of new technologies, our approach to managing those projects and the timelines over which we do that work. We have increased our research and development spending to create and introduce new features, functions and capabilities for our products.

While we are focused on increasing the rate of growth of all revenue, we are particularly focused on increasing our license revenue both in absolute terms and as a percentage of our total revenue. In particular, our goals include continuing a return to a consistent growth trend in software license revenue from our EFT products and solutions. By renewing a consistent growth in our EFT software license sales, we believe we will concurrently contribute to continued growth of M&S revenue because substantially all purchasers of our EFT software licenses also purchase an M&S contract which in turn also makes them candidates for M&S renewals in future years. This pattern of activity can create a compounding effect for M&S renewals as a result of the cumulative number of licensed software installations sold over multiple years that create M&S renewals in any single year predictably (and in line with our expectations) exceeding the number of new software licenses we sell in a single year. We expect this compounding effect to continue to grow, even as we potentially increase software license revenue in future periods. As our enterprise products become a larger portion of our total revenues, we believe M&S revenues will continue to increase.

Revenue from our EFT suite of products and modules increased 4%. This increase resulted from the sales and marketing and software engineering initiatives described above. During 2014, we have released new version of our EFT platform which added several enhancements and capabilities as discussed further above under *Software Products and Services*.

The 13% increase in Wide Area File Services, or WAFS, revenue was primarily due to ongoing improvements we made and continue to make to this product to support it functioning more effectively and efficiently across a broader range of environments. These improvements have resulted in customers being able to use the WAFS product without encountering many of the legacy WAFS issues that were previously experienced. These improvements were included in WAFS Version 4.3 that we released in April 2014.

CuteFTP revenue decreased 26%. This decrease was primarily a result of our decision to focus most of our attention and resources on the EFT and WAFS product lines which we believe have a higher potential for future growth.

Professional services revenue declined 1%. In the 2013 quarter, we earned a significant portion of our professional services revenue under a contract supporting the Standard Army Maintenance System-Enhanced, or SAMS-E, logistics program. We completed the terms of the final option year of the MAT contract in September 2013 such that we did not have this revenue from this source in the 2014 quarter. We believe we can offset the effects of this event by continuing to increase deliveries of our higher margin, commercial (non-government) professional services as we increasingly bundle those services with new sales of our enterprise solutions and as we deliver additional services to existing customers.

M&S revenue in total for all product lines increased 9%. M&S revenue as a percent of our total revenue was 59% in the 2014 quarter and 55% in 2013 quarter. The increase in M&S revenue as a percent of total revenue for the 2014 quarter reversed a prior quarter trend of M&S revenue decreasing as a percentage of our total revenue. The amount of M&S revenue continued to grow primarily due to our ongoing efforts to increase M&S contract renewal rates and the growing installed base of our software products in the marketplace. The installed base growth creates a compounding effect for M&S renewals. This effect is due to the cumulative number of licensed software installations sold over multiple years that create M&S renewals in any single year predictably (and in line with our expectations) exceeding the number of new software licenses we sell in a single year. We expect this compounding effect to continue to grow, even as we potentially increase software license revenue in future periods. As our enterprise products become a larger portion of our total revenues, we believe M&S revenues will continue to increase. However, if sales of our on-premise, enterprise products were to decrease, then new sales of M&S contracts could decrease as well given the typical bundling of M&S contracts with enterprise software solution sales. We believe an increase in M&S revenue is a positive indicator of our customers' ongoing satisfaction with our products purchased in past years.

Other revenue increased by 2%. We earn this revenue primarily from our Mail Express, MIX, Hosted EFT Server, and TappIn product and solution sales. This increase was due to our continued sales and marketing programs designed to increase the penetration of these products in the marketplace. In particular, we released Mail Express Version 4 in February 2014 which was a driver of this growth. The amount of and variations in revenue from each of these product lines is not significant to our overall revenue profile at this time.

**Cost of Revenues.** Cost of revenues consists primarily of royalties, a portion of our internet bandwidth costs, hosted service expenses supporting delivery of our SaaS and cloud-based subscription solutions, expenses directly associated with professional services delivery and amortization of capitalized software development costs. Cost of revenues increased 11% primarily due to the associated increase in our revenue.

**Selling, General and Administrative.** Selling, general, and administrative expenses increased 21% primarily due to the new and enhanced sales and marketing initiatives described above in the discussion of our revenue trends. In particular, we increased our expenditures in the areas of sales lead generation and recruitment and enrollment of third-party resellers.

**Research and Development.** The overall profile of our research and development activities was as follows (in thousands):

	<b>Three Months Ended September 30,</b>	
	<b>2014</b>	<b>2013</b>
R&D expense	\$ 513	\$ 923
Capitalized software development costs	744	327
Total resources expended for R&D <i>(non-GAAP measurement)</i>	<b>\$ 1,257</b>	<b>\$ 1,250</b>

Research and development expenses decreased 44% from \$923,000 in the 2013 quarter to \$513,000 in the 2014 quarter primarily due to a \$414,000 increase in capitalized software development costs due to enhanced product development programs resulting in a greater number of our software development projects having progressed to a stage of having a detailed program design or working prototype. Capitalized software development costs are excluded from expenses at the time of capitalization but are included in expenses in subsequent periods through amortization when the products to which the capitalized costs relate are completed and ready for sale.

Total resources expended for R&D set forth above serves to illustrate our total corporate efforts to improve our existing products and to develop new products regardless of whether or not our expenditures for those efforts were expensed or capitalized. Total resources expended for R&D is not a measure of financial performance under GAAP and should not be considered a substitute for R&D expense and capitalized software development costs individually. While we believe the non-GAAP, total resources expended for R&D amount provides useful supplemental information regarding our overall corporate product improvement and new product creation activities, there are limitations associated with the use of this non-GAAP measurement. Total resources expended for R&D is a non-GAAP measure not prepared in accordance with GAAP and may not be comparable to similarly titled measures of other companies since there is no standard for preparing this non-GAAP measure. As a result, this non-GAAP measure of total resources expended for R&D has limitations and should not be considered in isolation from, or as a substitute for, R&D expense and capitalized software development cost individually.

**Depreciation and Amortization.** Depreciation and amortization expense decreased 33% primarily due to amortization expense relating to the TappIn intangibles in the 2013 quarter for which there was no similar expense in the 2014 quarter due to the TappIn intangible being reduced to zero in periods subsequent to the 2013 quarter.

**Other Expense, Net.** Other expense decreased due to lower interest expense resulting from the outstanding principal balance on our notes payable declining as we made the scheduled payments of principal and interest and the elimination of interest expense arising from those note payable after we repaid them in full during the 2014 quarter.

**Income Taxes.** For the 2014 quarter, our effective tax rate of 37.6% differed from a federal statutory tax rate of 34% primarily due to:

- The domestic production activities deduction taken on our federal income tax return that is not an expense for financial statement purposes.
- Offset by:
- Certain expenses in our financial statements, such as a portion of meals and entertainment expenses, that are not deductible on our federal income tax return.

- State income taxes included in income tax expense in our financial statements.

For the 2013 quarter, our effective income tax rate of 53% differed from a federal statutory rate of 34% primarily due to:

- Research and development tax credits that will be claimed on our federal income tax return.
- The domestic production activities deduction taken on our federal income tax return that is not an expense for financial statement purposes.
- The elimination of the deferred tax liability related to the TappIn intangible assets that were reduced to zero as described under *TappIn Intangible Asset Impairment and Earnout Liability Elimination – Reduction of Amounts During the 2013 Quarter and 2013 Nine Months* above.

Offset by:

- Certain expenses in our financial statements, such as a portion of meals and entertainment expenses, that are not deductible on our federal income tax return.
- State income taxes included in income tax expense in our financial statements.

The research and experimentation tax credit, or R&D tax credit, has not been enacted by legislation for 2014. Accordingly our financial statements for the 2014 quarter do not include any effects of an R&D tax credit.

#### **Comparison of the Statement of Operations for the Nine Months Ended September 30, 2014 and 2013**

	<b>Nine Months Ended September 30,</b>		<b>\$ Change</b>
	<b>2014</b>	<b>2013</b>	
	<i>(thousands)</i>		
Total revenues	\$ 18,903	\$ 18,142	\$ 761
Cost of revenues	679	782	(103)
Selling, general and administrative expenses	13,077	11,137	1,940
Research and development expenses	1,722	2,653	(931)
TappIn intangible asset impairment and earnout liability elimination		(128)	
Depreciation and amortization	580	787	(207)
Total operating expenses	<u>16,058</u>	<u>15,231</u>	<u>827</u>
Income from operations	2,845	2,911	(66)
Other income (expense)	(58)	(130)	72
Net income before income taxes	2,787	2,781	6
Income tax expense	982	(404)	1,386
Net income	<u>\$ 1,805</u>	<u>\$ 3,185</u>	<u>\$ (1,380)</u>

**Revenue.** We derive our revenue primarily from the following activities:

- Software license revenue, which results from sales of our EFT suite of products and modules, CuteFTP, Mail Express and WAFS products and solutions, which we typically recognize at the time of product shipment.
- Subscription revenues under a SaaS model from sales of our Managed Solutions, which include Managed Information Exchange, or MIX, Hosted Enhanced File Transfer, or Hosted EFT Server and TappIn, which is typically recognized on a monthly basis as the services are billed over the contract period and which ranges from one to three years.
- Maintenance and support revenue under contracts to provide ongoing product support and software updates to our customers who have purchased license software, which we typically recognize ratably over the contractual period, which is typically one year, but can be up to three years.
- Professional services revenue, which includes a variety of customization, implementation, and integration services, as well as delivery of education and training associated with our solutions, all of which are recognized as the services are performed and accepted by the client.

The components of our revenues were as follows (\$ in thousands):

	Nine Months Ended September 30,			
	2014	2013		
	Amount	% of Total Revenue	Amount	% of Total Revenue
<b>Revenue by Product</b>				
EFT Enterprise and Standard	\$ 15,187	80%	\$ 14,199	78%
Wide Area File Services	1,090	6%	959	5%
Professional Services	933	5%	1,237	7%
CuteFTP	686	4%	936	5%
Other	1,007	5%	811	4%
Total Revenue	<u><u>\$ 18,903</u></u>	<u><u>100%</u></u>	<u><u>\$ 18,142</u></u>	<u><u>100%</u></u>
<b>Revenue by Type</b>				
License and other revenue except M&S	\$ 6,789	36%	\$ 6,752	37%
M&S revenue	11,181	59%	10,153	56%
Professional Services	933	5%	1,237	7%
Total Revenue	<u><u>\$ 18,903</u></u>	<u><u>100%</u></u>	<u><u>\$ 18,142</u></u>	<u><u>100%</u></u>

Our total revenue increased 4.2% in the 2014 nine months compared to the 2013 nine months. These increases were primarily a result of the changes we have made, and continue to make, in the sales, marketing and software engineering areas of our business as described further below. The changes in total revenue consisted of:

- Increased revenue from our EFT, Wide Area File Services and other product lines as a result of focusing a substantial portion of our resources and efforts in these areas based on our assessment that they offer the highest potential for future revenue growth.
- Decreased revenue from professional services due to us earning a significant portion of this revenue in 2013 under a contract supporting the Standard Army Maintenance System-Enhanced, or SAMS-E, logistics program. We completed the terms of the final option year of the MAT contract in September 2013 such that we did not have revenue from this source after that time. During 2014, we have been able to replace a substantial portion of this MAT contract revenue with deliveries of our higher margin, commercial (non-government) professional services in conjunction with sales of our enterprise solutions and delivery of additional services to existing customers.
- Decreased revenue from our CuteFTP product due to our strategy of allowing this product to produce incremental revenue to the extent possible without an investment of significant company resources in developing and marketing it.

M&S revenue continued its trend of increasing period-to-period. We are able to grow this revenue as a result of sustaining high renewal rates of M&S contracts by customers who initially purchased these services in earlier periods. We believe these renewals result from our programs designed to provide high-quality and responsive M&S services to our customers.

In order to achieve our goals, we have focused on improving our sales and marketing activities and our engineering efforts. With respect to our sales and marketing activities, those changes have included:

- Increasing sales staff headcount as needed to address our markets.
- Aligning our sales group to enhance its industry and geographic focus.
- Implementing new sales and marketing campaigns.
- Using third party search engine optimization experts to enhance our efforts in that area.
- Recruiting industry channel partners and enabling them to sell our products through training and orientation programs.

As a complement to these sales and marketing actions, we have continued to enhance our software engineering group to optimize the manner in which we assess the development of new technologies, our approach to managing those projects and the timelines over which we do that work. We have increased our research and development spending to create and introduce new features, functions and capabilities for our products.

While we are focused on increasing the rate of growth of all revenue, we are particularly focused on increasing our license revenue both in absolute terms and as a percentage of our total revenue. In particular, our goals include continuing a return to a consistent growth trend in software license revenue from our EFT products and solutions. By renewing a consistent growth in our EFT software license sales, we believe we will concurrently contribute to continued growth of M&S revenue because substantially all purchasers of our EFT software licenses also purchase an M&S contract which in turn also makes them candidates for M&S renewals in future years. This pattern of activity can create a compounding effect for M&S renewals as a result of the cumulative number of licensed software installations sold over multiple years that create M&S renewals in any single year predictably (and in line with our expectations) exceeding the number of new software licenses we sell in a single year. We expect this compounding effect to continue to grow, even as we potentially increase software license revenue in future periods. As our enterprise products become a larger portion of our total revenues, we believe M&S revenues will continue to increase.

Revenue from our EFT suite of products and modules increased 7%. This increase resulted from the sales and marketing and software engineering initiatives described above. During 2014, we have released new version of our EFT platform which added several enhancements and capabilities as discussed further above under *Software Products and Services*.

The 14% increase in Wide Area File Services, or WAFS, revenue was primarily due to ongoing improvements we made and continue to make to this product to support it functioning more effectively and efficiently across a broader range of environments. These improvements have resulted in customers being able to use the WAFS product without encountering many of the legacy WAFS issues that were previously experienced. These improvements were included in WAFS Version 4.3 that we released in April 2014.

CuteFTP revenue decreased 27%. This decrease was primarily a result of our decision to focus most of our attention and resources on the EFT and WAFS product lines which we believe have a higher potential for future growth.

Professional services revenue declined 25%. In the 2013 nine months, we earned a significant portion of this professional services revenue under our contract supporting the Standard Army Maintenance System-Enhanced, or SAMS-E, logistics program. We completed the terms of the final option year of the MAT contract in September 2013 such that we did not have this revenue from this source in the 2014 nine months. We believe we can offset the effects of this event by continuing to increase deliveries of our higher margin, commercial (non-government) professional services as we increasingly bundle those services with new sales of our enterprise solutions and as we deliver additional services to existing customers.

M&S revenue in total for all product lines increased 9%. M&S revenue as a percent of our total revenue was 59% in the 2014 nine months and 56% in 2013 nine months. Our M&S revenue growth and its resulting percentage of our total revenue are primarily due to our ongoing efforts to increase M&S contract renewal rates, the growing installed base of our software products in the marketplace and the decline in software license revenue in some of our recent periods. The installed base growth creates a compounding effect for M&S renewals. This effect is due to the cumulative number of licensed software installations sold over multiple years that create M&S renewals in any single year predictably (and in line with our expectations) exceeding the number of new software licenses we sell in a single year. We expect this compounding effect to continue to grow, even as we potentially increase software license revenue in future periods. As our enterprise products become a larger portion of our total revenues, we believe M&S revenues will continue to increase. However, if sales of our on-premise, enterprise products were to decrease, then new sales of M&S contracts could decrease as well given the typical bundling of M&S contracts with enterprise software solution sales. We believe an increase in M&S revenue is a positive indicator of our customers' ongoing satisfaction with our products purchased in past years.

Other revenue increased by 25%. We earn this revenue primarily from our Mail Express, MIX, Hosted EFT Server, and TappIn product and solution sales. This increase was due to our continued sales and marketing programs designed to increase the penetration of these products in the marketplace. In particular, we released Mail Express Version 4 in February 2014 which was a driver of this growth. The amount of and variations in revenue from each of these product lines is not significant to our overall revenue profile at this time.

**Cost of Revenues.** Cost of revenues consists primarily of royalties, a portion of our internet bandwidth costs, hosted service expenses supporting delivery of our SaaS and cloud-based subscription solutions, expenses directly associated with professional services delivery and amortization of capitalized software development costs. Cost of revenues decreased 13% primarily due to third party labor costs incurred during the 2013 nine months associated with our delivery of professional services under our contract supporting the Standard Army Maintenance System-Enhanced, or SAMS-E, logistics program not being incurred in the 2014 nine months due to us completing this work in periods subsequent to the 2013 nine months.

**Selling, General and Administrative.** Selling, general, and administrative expenses increased 18% primarily due to the new and enhanced the sales and marketing initiatives described above in the discussion of our revenue trends. In particular, we increased our expenditures in the areas of sales lead generation and recruitment and enrollment of third-party resellers.

**Research and Development.** The overall profile of our research and development activities was as follows (in thousands):

	<b>Nine Months Ended September 30,</b>	
	<b>2014</b>	<b>2013</b>
R&D expense	\$ 1,722	\$ 2,653
Capitalized software development costs	2,028	686
Total resources expended for R&D <i>(non-GAAP measurement)</i>	\$ 3,750	\$ 3,339

Research and development expenses decreased 35% from \$2.7 million in the 2013 nine months to \$1.7 million in the 2014 nine months primarily due to:

- A \$1.4 million increase in capitalized software development costs due to enhanced product development programs resulting in a greater number of our software development projects having progressed to a stage of having a detailed program design or working prototype. Capitalized software development costs are excluded from expenses at the time of capitalization but are included in expenses in subsequent periods through amortization when the products to which the capitalized costs relate are completed and ready for sale.

Offset by:

- A \$368,000 increase in the costs of our personnel and third-party contractors due to ongoing development of our EFT products and work to upgrade the performance of our WAFS product.

Total resources expended for R&D set forth above serves to illustrate our total corporate efforts to improve our existing products and to develop new products regardless of whether or not our expenditures for those efforts were expensed or capitalized. Total resources expended for R&D is not a measure of financial performance under GAAP and should not be considered a substitute for R&D expense and capitalized software development costs individually. While we believe the non-GAAP, total resources expended for R&D amount provides useful supplemental information regarding our overall corporate product improvement and new product creation activities, there are limitations associated with the use of this non-GAAP measurement. Total resources expended for R&D is a non-GAAP measure not prepared in accordance with GAAP and may not be comparable to similarly titled measures of other companies since there is no standard for preparing this non-GAAP measure. As a result, this non-GAAP measure of total resources expended for R&D has limitations and should not be considered in isolation from, or as a substitute for, R&D expense and capitalized software development cost individually.

**Depreciation and Amortization.** Depreciation and amortization expense decreased 36% primarily due to amortization expense relating to the TappIn intangibles in the 2013 nine months for which there was no similar expense in the 2014 quarter due to the TappIn intangibles being reduced to zero in periods subsequent to the 2013 nine months.

**Other Expense, Net.** Other expense decreased due to lower interest expense resulting from the outstanding principal balance on our notes payable declining as we made the scheduled payments of principal and interest and the elimination of interest expense arising from those note payable after we repaid them in full during the 2014 nine months.

**Income Taxes.** For the 2014 nine months, our effective tax rate of 35.2% differed from a federal statutory rate of 34% primarily due to:

- The domestic production activities deduction taken on our federal income tax return that is not an expense for financial statement purposes.

Offset by:

- Certain expenses in our financial statements, such as a portion of meals and entertainment expenses, that are not deductible on our federal income tax return.
- State income taxes included in income tax expense in our financial statements.

For the 2013 nine months, our effective income tax rate of 30.1% differed from a federal statutory rate of 34% primarily due to:

- Research and development tax credits that will be claimed on our federal income tax return.
- The domestic production activities deduction taken on our federal income tax return that is not an expense for financial statement purposes.
- The elimination of the deferred tax liability related to the TappIn intangible assets that were reduced to zero as described under *TappIn Intangible Asset Impairment and Earnout Liability Elimination-Reduction of Amounts During the 2013 Quarter and 2013 Nine Months* above.

Offset by:

- Certain expenses in our financial statements, such as a portion of meals and entertainment expenses, that are not deductible on our federal income tax return.
- State income taxes included in income tax expense in our financial statements.

The research and experimentation tax credit, or R&D tax credit, has not been enacted by legislation for 2014. Accordingly our financial statements for the 2014 nine months do not include any effects of an R&D tax credit.

### **Item 3. Quantitative and Qualitative Disclosures About Market Risk**

We have not utilized derivative financial instruments or derivative commodity instruments. We do not expect to employ these or other strategies to hedge market risk in the foreseeable future. We may invest our cash in money market funds which are subject to minimal credit and market risk. We believe that the interest rate risk and other relevant market risks associated with these financial instruments are immaterial.

During the nine months ended September 30, 2014, approximately 29% of our sales came from customers outside the United States. We receive all revenue in U.S. dollars, so we have no material exchange rate risk with regard to the sales. We charge Value Added Taxes to our non-business customers in the European Union. We remit these taxes periodically in pound sterling. The impact of this currency translation has not been material to our business.

### **Item 4. Controls and Procedures**

As of the end of the period covered by this report, our President and Chief Executive Officer and our Chief Financial Officer carried out an evaluation of the effectiveness of GlobalSCAPE's "disclosure controls and procedures" (as defined in the Securities Exchange Act of 1934 Rules 13a-15(e) and 15d-15(e)) and concluded that the disclosure controls and procedures were effective.

There were no changes in our internal controls over financial reporting during the nine months ended September 30, 2014, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**Part II. Other Information**

**Item 1. Legal Proceedings**

None.

**Item 1A. Risk Factors**

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, “Item 1A. Risk Factors” in our 2013 Form 10-K filed with the Securities and Exchange Commission on March 27, 2014. These risk factors could materially affect our business, financial condition or future results, but they are not the only risks facing GlobalSCAPE. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition, and/or operating results.

**Item 6. Exhibits**

(a) Exhibits

- 31.1 [Certification by Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.](#)
- 31.2 [Certification by Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.](#)
- 32 [Certification pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.](#)
- 101 Interactive Data File.

**Signatures**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**GLOBALSCAPE, INC.**

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November 13, 2014

Date

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By:/s/ James W. Albrecht, Jr.

James W. Albrecht, Jr.

Chief Financial Officer

## CERTIFICATIONS

I, James Bindseil, certify that:

1. I have reviewed this quarterly report on Form 10-Q of GlobalSCAPE, Inc.;
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under my supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to me by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this quarterly report based on such evaluation; and
  - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weaknesses in the design or operation of internal controls over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 13, 2014

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/s/ James Bindseil  
 James Bindseil  
 President and Chief Executive Officer

## CERTIFICATIONS

I, James W. Albrecht, Jr, certify that:

1. I have reviewed this quarterly report on Form 10-Q of GlobalSCAPE, Inc.;
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under my supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to me by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this quarterly report based on such evaluation; and
  - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weaknesses in the design or operation of internal controls over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 13, 2014

/s/ James W. Albrecht, Jr.

James W. Albrecht, Jr.  
Chief Financial Officer

CERTIFICATE PURSUANT TO 18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO SECTION 906 OF THE  
SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of GlobalSCAPE, Inc. on Form 10-Q for the period ending September 30, 2014 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, James Bindseil, President and Chief Executive Officer and James W. Albrecht, Jr., Chief Financial Officer, certify pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of GlobalSCAPE, Inc.

November 13, 2014

/s/ James Bindseil

James Bindseil  
President and Chief Executive Officer

/s/ James W. Albrecht, Jr.

James W. Albrecht, Jr.  
Chief Financial Officer