Assessment Services

KEY BENEFITS

- Globalscape’s Professional Services team will:
  - Check for ongoing adherence to best practices
  - Tune your configuration
  - Investigate any support issues
  - Recommend updates and upgrades.

GLOBALSCAPE® ASSESSMENT SERVICES

In today’s competitive marketplace, you need to be confident that your IT systems are continuously performing at their best. This is especially crucial for your data transfer platform, which must be able to move data quickly, securely, and reliably. Globalscape’s Assessment Services provide four different system evaluations to help you and your team understand how EFT and its related processes are performing.

EFT Health Check

The EFT Health Check is a recommended part of regular platform maintenance. This service provides an assessment to evaluate your existing EFT configuration for optimal performance. Our certified professionals will:

- Analyze EFT usage and metrics
- Review current system requirements
- Document initial findings
- Make recommendations
- Present best practices.

They will also perform minor EFT server maintenance as directed by the customer. EFT Health Check can be conducted onsite or remotely and can be completed within 2 consecutive-day sessions.

EFT Platform Assessment

The EFT Platform Assessment goes beyond the Health Check, providing a comprehensive, structured assessment of your MFT platform that dives deeper into your requirements and use cases.

Our certified experts will:

- Thoroughly examine your system, documenting your configuration and setup details
- Consulting on your MFT use cases and requirements (included prototyping and orientation)
- Assist in the scope of your migration project plan or strategic plan
- Provide you with essential best practices

The Platform Assessment can be conducted onsite or remotely and consists of 5 consecutive-day sessions. This is a fixed-price option to help you maximize the value of your EFT platform while maintaining control of the costs.
The EFT Automation Assessment provides a comprehensive, structured analysis of your MFT business automation processes. Our certified experts will:

- Assess your automation processes based on complexity, resilience, performance, and sustainability.
- Examine your automation logic and business requirements and review your processes for improvement opportunities.

The Automation Assessment can be conducted on-site or remotely and consists of 5 consecutive day sessions. This is a fixed-price option to help you maximize the value of your EFT platform while maintaining control of the costs.

The EFT Security Assessment provides a comprehensive, structured analysis of your EFT for security best practices. Globalscape recommends to its clients to perform this assessment once a year to keep organizations' security aligned and in compliance, minimizing the risk of breaches. Our certified experts will:

- Assess your EFT configuration to align with security best practices on EFT configuration, data handling, data retention/auditing, encryption and file transfer protocols.
- Review your EFT for PCI, Terms of services, privacy policies, and GDPR.

For more information about Globalscape’s Assessment Services, contact our Professional Services team or call 1.800.290.5054 (U.S. & Canada) or 1.210.308.8267 (Worldwide).

ABOUT GLOBALSCAPE
Globalscape, Inc. (NYSE MKT: GSB) is a pioneer in securing and automating the movement and integration of data seamlessly in, around and outside your business, between people and places, in and out of the cloud.Globalscape provides technology that automates your work and secure your data, while giving visibility to those who need it.Globalscape makes business flow brilliantly. For more information, visit http://www.globalscape.com or follow the blog and Twitter updates.