

# EFT Migration SOW

## 1 Goals

Migrate, transform and validate EFT configuration from an existing EFT system (“Source”) to a new EFT system (“Target”).

## 2 Deliverables

- Planning Checklist
- Migration of an EFT configuration
- Best practices and knowledge transfer

## 3 In-Scope Activities

The following are activities and limitations defined by service type:

Service Feature	PS EFT Server Standalone Migration	PS EFT Server HA Migration	PS EFT Server Arcus Migration
Service Type	Fixed Price	Fixed Price	Fixed Price
Schedule Duration	Kickoff: 30min via WebEx  Planning: up to two (2) hours via WebEx.  Implementation: One (1) consultant assigned for <b>up to three</b> (3) days	Kickoff: 30min via WebEx  Planning: up to four (4) hours via WebEx.  Implementation: One (1) consultant assigned for <b>up to five</b> (5) days	Kickoff: 30min via WebEx  Planning: up to two (2) hours via WebEx.  Implementation: One (1) consultant assigned for <b>up to three</b> (3) days
Planning	Analysis and review on migration strategy plan, risks and compatibility. EFT pre-requisites, configuration, and architecture consultation and assistance		
Implementation	Migration of a (1) <b>one</b> existing EFT Standalone (SA) configuration to (1) <b>one</b> existing new EFT Standalone (SA) configuration	Migration of a (1) <b>one</b> existing EFT Standalone (SA) or EFT HA configuration to (1) <b>one</b> existing new EFT HA configuration with up to <b>four</b> (4) nodes	Migration of a (1) <b>one</b> existing EFT Standalone (SA) or EFT HA configuration to (1) <b>one</b> new/existing EFT Arcus
	Configuration all owned EFT built-in modules		
	Migration and re-configuration of DMZ Gateway and EFT Insight (if owned)		
	Migration of <b>up to four</b> (4) EFT Site	Migration of <b>up to four</b> (4) EFT Site	Migration of <b>up to one</b> (1) EFT Site
	Server Settings, Site Settings, PGP, SSH, SSL keys, Users settings templates, Users settings, Groups, Virtual Folders, user permissions (Except for AD Sites and Remote Agents permissions), Custom Commands,	Server Settings, Site Settings, PGP, SSH, SSL keys, Users settings templates, Users settings, Groups, Virtual Folders, user permissions (Except for AD Sites and Remote Agents permissions),	PGP, SSH, SSL keys, Users settings templates, Users settings, Groups, Virtual Folders (except UNC paths), user permissions (Except for AD Sites and Remote Agents permissions), Arcus supported workflows (refactoring of AML

# EFT Migration SOW

Service Feature	PS EFT Server Standalone Migration	PS EFT Server HA Migration	PS EFT Server Arcus Migration
	Advanced Workflows, Connection Profiles, Event Rules, Gateway settings	Custom Commands, Advanced Workflows, Connection Profiles, Event Rules, Gateway settings	logic excluded), Connection Profiles, Event Rules (refactoring of Event Rules logic excluded)
	Up to <b>one</b> (1) Web Transfer Client branding		
	Upgrade of EFT configuration to be migrated		
Configuration	Reconfiguration of new storage paths for Site Root, Event Rules, Custom Commands, Virtual Folders, AWE	Reconfiguration of new storage paths for Site Root, Event Rules, Custom Commands, Virtual Folders, AWE	Reconfiguration of new storage paths for Site Root, Event Rules, and Virtual Folders
		Reconfiguration of shared site root folder for EFT with HA	
		Configuration of Event Rules HA Settings	
Validation & Testing	EFT System validations		
	Validate all EFT nodes from an EFT HA cluster are stable and working properly (if applicable)		
	Test all protocols are working and auditing is working as expected		
	Troubleshooting of EFT configuration issues related to the Migration service		
Others	Product knowledge transfer		
	Globalscape standard templates documentation		
	MFT Best Practice Review		
	Project Management Control		

## 4 Out-of-Scope

Globalscape will not perform the following:

- Services or activities **not** mentioned on “In-Scope” section; these include – but are not limited to – the following:
- Any services or activity on non-Globalscape products, Network troubleshooting and/or reconfiguration
- Installation of EFT Server in target Environments (requires additional professional services)
- Conversion from EFT Non-PCI site(s) to EFT PCI site(s) or vice versa (requires additional professional services)
- User Acceptance Testing (UAT) on EFT systems or dedicated assistance during cutover “go live” events (requires additional professional services).

# EFT Migration SOW

## 5 Schedule

The schedule of the services shall be mutually agreed upon by both parties no later than one (1) week from execution of this SOW during the kickoff meeting. Both parties agree that at no time will the Schedule be altered without written permission from the other party. A minimum of **SEVEN** days' notice from CUSTOMER is required to plan and schedule the services.

## 6 Requirements

Both Source and Target EFT systems in standalone or EFT High Available configurations already installed, configured and tested.

### Terms and Conditions

Globalscape will perform this SOW in consideration for the payment of the Professional Services fees set forth in the Quotation that references and incorporates this SOW.

The Services described in this SOW will be provided by Globalscape, pursuant to and governed by Globalscape's Professional Services Terms and Conditions, which can be found at: <https://www.globalscape.com/documentation>.