

Product Branding Service SOW

1 Goals

The goal of the Product Branding Service is to deliver a corporate look and feel to the EFT modules that are customer-facing in an existing Globalscape product, using a combination of CSS and Image styles while validating the core functionality.

2 Deliverables

- Branding files modification as CSS and HTML files
- Knowledge transfer

3 In-Scope Activities

The following are activities and limitations defined by service:

Service Feature	PS EFT Server WTC Branding Service Concurrent
Service Type	Fixed Price
Duration	One (1) consultant time commitment up to four (4) hours
Implementation	Implementation of one (1) Web Transfer Client branding or Upgrade of one (1) existing Web Transfer Client branding
	Branding coding of up to one (1) instance
	Branding deployment of up to one (1) instance into one (1) environment
	Up to one (1) revision
Validation & Testing	Validation of branding work
	Troubleshooting of configuration issues related to the branding service
Others	Globalscape standard templates documentation
	Project Management Control

4 Out-of-Scope

Globalscape will not perform the following:

- Services or activities **not** mentioned on “In-Scope” section; these include – but are not limited to – the following:
- Any services or activity on non-Globalscape products, Network troubleshooting and/or reconfiguration
- Customization of core product behavior or functionality.
- User Acceptance Testing (UAT) on EFT systems or dedicated assistance during cutover events (requires additional professional services).

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- Future branding upgrades needed due to product updates (requires additional professional services)

5 Schedule

The schedule of the services shall be mutually agreed upon by both parties no later than one (1) week from execution of this SOW during the kickoff meeting. Both parties agree that at no time will the Schedule be altered without written permission from the other party. A minimum of **SEVEN** days' notice from CUSTOMER is required to plan and schedule the services.

Terms and Conditions

Globalscape will perform this SOW in consideration for the payment of the Professional Services fees set forth in the Quotation that references and incorporates this SOW.

The Services described in this SOW will be provided by Globalscape, pursuant to and governed by Globalscape's Professional Services Terms and Conditions, which can be found at: <https://www.globalscape.com/documentation>.