ACCELERATED DEVELOPMENT

FAST TRACK NEW EFT FEATURES FOR YOUR BUSINESS TIMELINE

EXPLORE THE POSSIBILITIES
The Accelerated Development program allows you to fast track the development of specific features for EFT. Through a collaboration with the Globalscape product team, you can help shape feature requirements and get the critical functionality you need on your timeline. Once vetted and approved, your feature will be developed and tested by EFT engineers and will soon become a part of the EFT product.

BUSINESS CASE

TIMELY SOLUTIONS FOR CRITICAL BUSINESS NEEDS

When our customers come to us with feature requests, these are usually driven by time-sensitive business needs. These include:

- Compliance or Security Requirements – Features needed to help your business meet specific compliance or security demands
- Compatibility Needs – Features to enable compatibility when linking or merging systems
- Efficiency Demands – Features that make it easier to perform actions critical to your business
- Management Capabilities – Features that simplify the management and control of your users and data transfers

Needs such as these inspired us to create the Accelerated Development option. Our goal is to give you a way to ensure your desired feature is on the development track and will be added by the time you need it.

WELL-DESIGNED FEATURES INSTEAD OF TEMPORARY WORKAROUNDS

With over 15 years of experience in enterprise grade Managed File Transfer development, the Globalscape team can help guide you when determining the best feature solution for your business. This takes the guess work out of solving your business problem.

Accelerated Development also removes the need to create complicated workarounds, manual workflows, or custom scripts. Once your feature is developed, it will work intuitively as part of your EFT product. This makes your solution a permanent fixture, which simplifies maintenances and upgrades.
EXPLOR THE POSSIBILITIES

As a customer-centric organization, Globalscape believes its clients are a vital source of feature development ideas. Customers who use EFT every day have spurred the development of numerous EFT features. Explore our three user’s stories below to get an idea of how you can influence the development of EFT to meet your needs.

### ADDITIONAL AUTHENTICATION FOR HIPAA COMPLIANCE

**Business Need:** A healthcare technology services organization needed to add additional layers of user authentication as a part of their HIPAA and HITECH regulatory requirements. They asked Globalscape to add Two Factor Authentication (2FA) using RSA SecurID and Radius in addition to their Active Directory (AD) authentication. The client also requested hooks within the EFT architecture to enable authentication chaining of any provider for the future.

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<th>Globalscape Solution</th>
<th>Benefits</th>
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<td>Globalscape extended EFT’s functionality by adding new administrative controls to define how and whom must authenticate with 2FA, and hooks within the EFT for authentication chaining of any type in the future. The solution allowed end-users to authenticate using previously existing tools and accounts, fitting seamlessly into their workflow.</td>
<td>• The business met their internal mandate for 2FA by using their already existing IT infrastructure without needing to purchase additional software. Thanks to EFT, the company was ready to meet their next wave of data encryption and compliance requirements for HIPAA and HITECH standards. • Reduced cyber-attack vectors and exploitation risk to company systems and infrastructure.</td>
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### SAML IDP-INITIATED AUTHENTICATION AND JIT PROVISIONING

**Business Need:** Before expanding EFT to their North American offices, an international financial services organization needed to eliminate authentication redirects and manual account creation for users already registered with their Identity Provider (IdP). The goal was to create a seamless sign-on experience for their customers and reduce overall risk of attack during authentication exchanges.

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<td>Globalscape added support for IdP-initiated SAML (SSO) login allowing access to the Web Transfer Client (WTC) and Workspaces from any supported browser. The SSO option and user credentials challenge appear in the normal authentication workflow for the user.</td>
<td>• The feature enhances EFT usability overall and increases security by decreasing risk of attack during authentication and authorization exchanges. • Markedly diminished digital attack surface inherent in their distributed workforce, customer network, and intentional business processes.</td>
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LDAP AUTHENTICATION AND USER SECURITY ZONES

**Business Need:** A global insurance provider needed to improve their user management by automatically placing and grouping users into specific categories. The goal was to segregate and assign users into a Setting Template (ST) that mapped to the users LDAP attributes.

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| Globalscape added a new LDAP user management control to the EFT admin interface to allow administrators to configure these settings as needed. When a user is added to EFT via LDAP, they can be automatically added to an LDAP-specific Settings Template rather than the Default template. This allowed administrators to organize users by location and office based off information provided by LDAP. | • The business saved significant IT time and effort by sorting users into pre-defined organizational units.  
• Deployment flexibility with peace-of-mind due to Globalscape’s adherence to the most stringent security protocols and compliance regulations. |

Once a feature request is vetted and approved, EFT engineers will develop and test the functionality before it becomes a part of the EFT product. Because the functionality is built into EFT, there is no need for custom scripts that are costly to create and can complicate basic maintenance and upgrading processes.

**ABOUT GLOBALSCAPE**

Globalscape, Inc. (NYSE MKT: GSB) is a pioneer in securing and automating the movement and integration of data seamlessly in, around and outside your business, between applications, people and places, in and out of the cloud.Globalscape provides cloud services that automate your work, secure your data and integrate your applications – while giving visibility to those who need it.Globalscape makes business flow brilliantly. For more information, visit [http://www.globalscape.com](http://www.globalscape.com) or follow the blog and Twitter updates.

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