



CASE STUDY (Globalscape)

Globalscape EFT™ Arcus Provides GDPR Readiness For Non-Profit Healthcare Provider

Health Organization Compliantly Transfers Pii Data Safely And Securely

Overview

Like many organizations, a large, non-profit healthcare provider active in the United Kingdom for more than 60 years, introduced a “cloud initiative” to use a Software as a Service (SaaS) product to transfer files in and out of their organization. With more than 11,000 employees, the organization exchanges data with a variety of business partners, such as universities, hospitals, gyms, nursing homes, insurance providers, doctors, labs, and so on. They currently service more than 1.5 million people, with growth expectations exceeding up to 2 million in the coming year.

Challenge

As a company headquartered in the United Kingdom, the General Data Protection Regulation (GDPR) regulation was a top priority in choosing a managed file transfer solution. The client’s file transfers consist primarily of Personally Identifiable Information (PII) data, such as private client health records. In addition to the compliance factor, the client also wanted to go to a SaaS solution to create efficiencies for their IT team, while also making it easier to maintain for employees who were less focused on IT and computer network maintenance.

Implementation

EFT Arcus is a full-featured, enterprise-class cloud file transfer service, installed on a “single tenant” instance of Globalscape’s Enhanced File Transfer (EFT) and the Microsoft Azure infrastructure. Transferring over the SFTP protocol provides file transfers over a secure data channel. A support plan provides fast initial response times, priority case handling, and web, phone, or remote support.

KEY DETAILS

INDUSTRY

+ Healthcare

OUTCOME



A secure file transfer portal, safely accessed both externally and internally



Reliable, always available service



Complex automation for sequential file transfers



Protection for critical files containing PII

APPLICATION

- + Secure data transfer
- + Integration with backend systems
- + B2B gateway

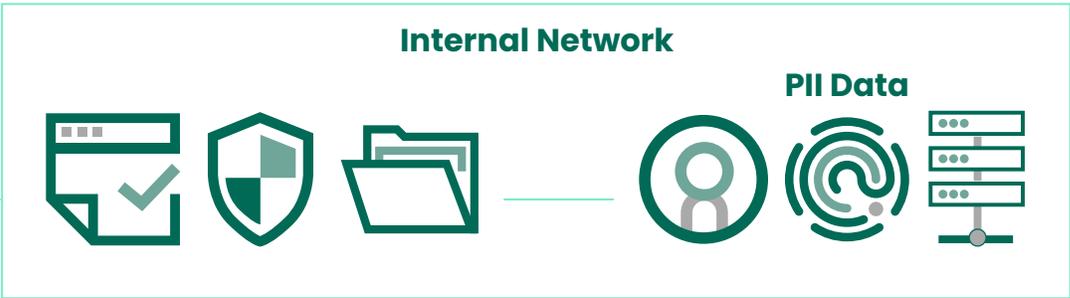
PRODUCTS

- + EFT™ Arcus - Custom Teir
- + ARM DB Data Retention (6 months)
- + Professional Support plan

EFT™ Arcus



Internal Network



Result

The hospital is now able to exchange their clients' private health data securely—with just 89 end users and 16 Workspaces users—and stay in compliance with GDPR laws. Additionally, they are able to identify who sent what, when they sent it, and who downloaded it.

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