

DATASHEET

EFT Cloud ServicesSM



A SECURE, COST-EFFECTIVE CLOUD MFT SOLUTION

Whether you are concerned with security, compliance, or visibility of your data, or just need a reliable method of data exchange, EFT Cloud ServicesSM can help you manage your mission-critical data.

EFT Cloud ServicesSM integrates the EFT platform with proven infrastructure from top hosting providers, delivering our industry-leading managed file transfer (MFT) capabilities through a secure and scalable solution.

Our tiered service allows you to outsource all or part of your complex and demanding information exchange needs, to reduce costs, increase efficiencies, track and audit transactions, and provide a greater level of security and compliance.

Secure, flexible, and hassle-free

Your own staff can administer the platform through a secure web portal or you have the option to outsource the management of your MFT infrastructure to a dedicated Globalscape Professional Services team for staff augmentation, server management, and customization services, as needed.

Control your data in the cloud

EFT Cloud Services includes the security and MFT benefits of EFT, without the added infrastructure. Built-in regulatory compliance, governance, and visibility controls help keep your data safe, while outstanding performance and scalability help boost operational efficiency and maintain business continuity. Administration is easy, yet granular enough for complete control. EFT Cloud Services is an advanced, powerful replacement for insecure legacy FTP servers, inflexible and haphazard home-grown file transfer solutions, slow physical shipment of data, and expensive leased lines and VANs.

KEY BENEFITS

- Flexible pricing options that eliminate large upfront capital expenditures.
- Reduced ongoing maintenance expenses including hardware, software, personnel, utility services, and backup costs.
- Reliability and performance enabled by the top hosting providers.
- Rapid deployment with scalable processing and storage capabilities.
- Reliable and timely support from Globalscape's US-based customer support team.

Features and security capabilities:

- 24 x 7 intrusion detection and response services
- 24 x 7 managed antivirus protection
- Full-time active port monitoring
- High availability with redundant failover capabilities
- Extensive options for secure transport protocols
- SSAE 16-compliant data centers
- Firewall infrastructure managed by hosting provider
- Web portal for self-serve administration
- User-friendly web interfaces for sending and receiving files
- Web services API
- Industry-leading authentication and user account controls
- Event-based automation and processing
- Robust ability to audit, report, and monitor all activity
- Automatic data backup

Which level is right for you?

Each convenient and cost-effective enterprise SaaS model is configured for you based on your specific needs. Our cloud offerings include EFT Enterprise, and a 15-day free trial. The setup fee is waived with one paid month and Proof-of-Concept engagement.

Features	Basic	Standard	Platinum
File Upload/Download	Included	Included	Included
Self Service administration	Included	Included	Included
RESTful WebService	Included	Included	Included
Support, US business hours, 8a-5p CST	Included	Included	Included
Bandwidth and Storage	100GB	200GB	400GB
Bandwidth and storage buy-up, \$0.25/GB	1TB maximum	1TB maximum	10TB maximum
Firewall	Included	Included	Included
Antivirus	Included	Included	Included
Intrusion Detection System (IDS)	Included	Included	Included
Automatic Backup	Weekly: full	Weekly: full; Daily incremental	Weekly: full; Daily incremental
Data-at-rest protection via Windows EFS	Included	Included	Included
PCI DSS-enabled Site		Included	Included
VPN; reduce or eliminate cloud storage by moving data into/out of backoffice servers via VPN		Included	Included
Middleware automation		Included	Included
Ad hoc transfers via web browser		Included	Included
Two-factor authentication (RADIUS)			Included
AS2 protocol support for EDI transfers			Included
Support, after-hours emergency			Included
Active-active clustering (additional cost)			Optional

ABOUT GLOBALSCAPE

Globalscape enables businesses around the globe to unleash the power of their data. As a leader in secure information exchange and a data integration innovator, Globalscape's powerful yet intuitive platform, reliable support and dedication to solving even the most complex of data challenges help organizations accelerate their digital business transformation.