ENHANCED FILE TRANSFER™ (EFT™) SMB WITH CISCO UNIFIED COMMUNICATIONS MANAGER

KEY RESULTS

- **Easy installation** - Have your SFTP server up and running in hours instead of days

- **Automate routine transfers** - Run scripts and send emails based on event triggers

- **Backup and restore** - Backup and restore all Cisco Call Manager data to/from a network location

- **Easier upgrades** -
  › Upgrade from network location instead of DVD
  › Push Call Detail Records to a network location
  › Push trace/log files to a network location

- **Scalable** - Flexible, modular platform allows you to choose only the features you need, when you need them

Globalscape's Enhanced File Transfer™ (EFT™) SMB is certified by Cisco to interoperate with Cisco Unified Communications Manager (CUCM), supporting all SFTP-based transfers. Cisco recommends SFTP servers that have been certified to work with Cisco, such as EFT SMB with the SFTP module. Since 2012, CUCM customers have been using EFT SMB as their SFTP server to backup and restore all CUCM data to/from a network location, transfer call detail records and trace/log files to one or more network locations, upgrade from a network location instead of DVDs, USBs, or other insecure options.

All you need is EFT SMB with the SFTP module to exchange files over SFTP with CUCM. Additional modules are available to extend functionality, such as adding the HTTPS protocol, reporting tools, and automation. The EFT SMB software can be downloaded, installed, and configured in one day. It can be installed on a Windows Server box or virtual machine. With our 30-day trial, you can test EFT with CUCM for yourself.

EFT SMB includes everything you need for communication with Cisco UCM. More features can be added as needed.

Features included in **EFT SMB with the SFTP module**	
FTP, FTPS transfers	✔
SFTP transfers (SFTP module)	✔
SSL/TLS and certificate management	✔
Authentication via AD, ODBC, or NTLM	✔
Secure remote administration of settings and users	✔
Security policies, resource and access controls (disk quota, MAC connections)	✔
IP access rules, banned file types, DoS detection	✔
Administration interface and command line administration	✔
IPv6 and, unicode, and internationalized domain name (IDN) support	✔
Trigger events using web services calls	✔
Monitor inbound transfers in real time	✔
Execute process or send email based on a triggered event	✔
Run on virtual machines (VMware, Hyper-V, XenServer)	✔

EFT

GLOBALSCAPE

ABOUT GLOBALSCAPE

Globalscape is a pioneer in securing and automating the movement and integration of data seamlessly in, around and outside your business, between applications, people and places, in and out of the cloud. Founded in 1996, Globalscape's data exchange and integration software and services are trusted by over 13,000 customers in over 150 countries worldwide, including global enterprises, governments, and small and medium enterprises. Headquartered in San Antonio, TX, Globalscape enables companies to increase business agility by unleashing the power of data. Whether you are a line-of-business stakeholder struggling to connect multiple cloud applications or an IT professional tasked with integrating partner data into homegrown or legacy systems, Globalscape provides cloud services that automate your work, secure your data and integrate your applications – while giving visibility to those who need it. Globalscape makes business flow brilliantly. Globalscape has consistently been named a top workplace by Computerworld, the San Antonio Business Journal, Texas Monthly, and the San Antonio Express-News, among others.

The following additional features can be enabled in EFT SMB at any time, with license purchase:

- Password expiration, reminders (High Security Module)
- HTTP/HTTPS protocol (HTTP/S module)
- Mobile client (licensed per user)
- Audit to SQL database (Auditing and Reporting module)
- Facilitates compliance with PCI DSS, HIPAA, SOX (High Security Module)
- Web Transfer Client (WTC) (concurrent licenses)
- FIPS 140-2 compliant libraries (High Security Module)
- Advanced security, data sanitization (High Security Module)
- Encrypt, decrypt, sign data (OpenPGP module)
- Securely proxy transfers through the DMZ (DMZ Gateway® single-site)
- Ad hoc, person-to-person file transfer (Mail Express®)
- Ability to share EFT folders with colleagues (Workspaces)
- Monitor changes to folders (Folder Monitor Event Module)
- Schedule events to occur automatically (Timer Event Module)
- Copy, move, and download files automatically (File Transfer Client Module)

EFT™ SYSTEM REQUIREMENTS

- Windows Server 2012 R2 or later
- 2GB available RAM, minimum; 4GB recommended
- Dual-core 2.5GHz CPU minimum; Quad-core recommended
- Microsoft SQL database
- MS .NET Frameworks 4 (all components)
- EFT server service must have full administrator rights to the folder in which you install it

To learn more about EFT SMB and download your trial, visit:
https://www.globalscape.com/managed-file-transfer

Globalscape's Quick Start Guide for installing and configuring EFT to interoperate with CUCM is available here:
http://help.globalscape.com/help/guides/EFTServerQSCUCM.pdf

For information about configuring Cisco UCM applications, refer to the Cisco documentation at:
http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/service/8_5_1/car/caranrpt.html#wp1082893

Contact Globalscape to learn more about using EFT for your SFTP server connection to CUCM.

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