

DATASHEET

EFT™ Essentials Course



FOR CUSTOMERS REQUIRING ADMINISTRATOR LEVEL KNOWLEDGE OF EFT

Who should attend?

Administrators and power users that are responsible for EFT and must interact with end-users and internal processors would benefit from this course. The *EFT Essentials Course* provides high-level information for everyday administrative guidelines, user account control, and post-processing workflow.

Objectives of this course

In this course, you will learn:

- Installing, upgrading, and activating EFT
- Administration, configuration, and monitoring of EFT
- How to create users
- How to explain and troubleshoot protocols
- The Event Rule system.
- How custom commands work
- Identify ways to log and track issues
- Limitations of using the EFT admin console remotely
- Copying and creating backups of configuration files
- Navigating the Virtual File System (VFS)
- Identifying permissions in VFS using GS Auth/LDAP/ODBC
- AD Auth Permissions and how they work
- How to create Virtual Directories and why would they be used
- Troubleshooting login issues for users and admin accounts
- Using EFT clients

IN-SCOPE TRAINING

This course covers the following:

- Comply with standards such as the PCI DSS and FIPS
- Exchange EDI or data with a full suite of secure connection protocols including AS2, FTPS, SFTP, and HTTPS
- Protect data with PGP encryption and a bidirectional DMZ Gateway
- Automate processes and workflows with more than 200 actions triggered on server events, hot folders, or recurring schedules
- Maintain tighter control with expanded auditing (SQL & Oracle) capabilities, customizable reporting, and real-time activity monitoring
- Choose from expanded authentication options including LDAP, AD, NTLM, or ODBC
- Manage account and password policies and enjoy administrative flexibility with role-based administrators, Web services, and a COM API

BASIC UNDERSTANDING OF EFT

This one-day training includes the following lessons:

Lesson 1 – Introduction To EFT

In this lesson, you'll be introduced to the components, features, and purpose of EFT.

Lesson 2 – Server Administration

In this lesson, you'll learn how to use the administration interface to configure EFT.

Lesson 3 - Dmz Gateway

In this course, you'll learn how to provide secure communication with EFT behind intranet firewalls without requiring any inbound firewall holes between the internal network and the network's DMZ.

Lesson 4 - SAT Module

In this course, you'll learn how to allow your internal users to send and receive large e-mail file attachments to recipients outside of your organization quickly, reliably, and securely, without having to manually create or maintain FTP accounts on EFT.

Lesson 5 - Web Transfer Client

In this lesson, you'll learn how you can allow users to transfer files to and from EFT over HTTP or HTTPS using a Web browser.

REFERENCE MATERIAL

The Globalscape website provide a variety of information about Globalscape products, including:

- The online help files: <http://help.globalscape.com/help/index.html>
- PDFs of the user guides: <http://help.globalscape.com/help/guides/index.html>
- Free trial software downloads: <http://www.globalscape.com/support/eft-enterprise>

Items not mentioned above as “In-Scope Services” are out of the scope of this training. as being out of scope:

- WANs and telecommunications
- Desktops, helpdesk, and Level 1 support
- Services provided for new applications or services provided for applications not in-scope

ABOUT GLOBALSCAPE

Globalscape enables businesses around the globe to unleash the power of their data. As a leader in secure information exchange and a data integration innovator, Globalscape's powerful yet intuitive platform, reliable support and dedication to solving even the most complex of data challenges help organizations accelerate their digital business transformation.