

BUSINESS ACTIVITY MONITORING (BAM) MODULE FOR EFT™

KEY RESULTS



Real-time monitoring - Give admins, partners, and end users a tool to get real-time activity monitoring. Admins can track corporate file transfers, review statistics, and query reports



Reduce Support calls - BAM provides monitoring software tools for end users and partners to track their own transfers



Meet critical SLAs - The BAM dashboard displays charts and key performance indicators

ABOUT GLOBALSCOPE

Globalscape is a pioneer in securing and automating the movement and integration of data seamlessly in, around and outside your business, between applications, people and places, in and out of the cloud. Founded in 1996, Globalscape's data exchange and integration software and services are trusted by over 13,000 customers in over 150 countries worldwide, including global enterprises, governments, and small and medium enterprises. Headquartered in San Antonio, TX, Globalscape enables companies to increase business agility by unleashing the power of data. Whether you are a line-of-business stakeholder struggling to connect multiple cloud applications or an IT professional tasked with integrating partner data into homegrown or legacy systems, Globalscape provides cloud services that automate your work, secure your data and integrate your applications – while giving visibility to those who need it. Globalscape makes business flow brilliantly. Globalscape has consistently been named a top workplace by Computerworld, the San Antonio Business Journal, Texas Monthly, and the San Antonio Express-News, among others.

The Business Activity Monitoring (BAM) module for EFT™ provides real-time visibility with an overview of your important business transactions, including sensitive data transfers. When you need details of transaction status, BAM lets you drill down for granular detail and provides powerful customized views for the transactions that are important to your business. This simple, yet powerful, dashboard is designed for both technical and business users alike and is the perfect solution for business activity monitoring in EFT and Mail Express®.

MEET BUSINESS-CRITICAL SERVICE LEVEL AGREEMENTS

With BAM, you are no longer dependent on administrative and support staff to provide file activity monitoring of your external partners or internal applications that have processed files through EFT or Mail Express. BAM helps you to meet your business-critical Service Level Agreements (SLA). The BAM dashboard displays charts, key performance indicators such as percentages of success versus failed transactions over a given period, most active partners, transaction trends, and much more.

GIVE END USERS AND PARTNERS VISIBILITY INTO THEIR TRANSACTIONS

BAM provides monitoring software tools for end users and partners to track their own transfers, drastically reducing the frequent calls to your support center asking about transactions. If you need absolute visibility into data flow from your internal MFT transactions to your entire supply chain, BAM is the perfect monitoring solution.

SYSTEM REQUIREMENTS

- CPU: Quad Core
- Memory: 4 GB
- OS: Linux, Windows 2012 and later
- Application Server: Apache Tomcat
- HTTP Server: Apache HTTP Server
- Databases: MS SQL Server, ORACLE
- EFT Enterprise v6.4 and later

