

May 12, 2020

To Anyone Affected by COVID-19:

GlobalSCAPE is committed to continued world-class service and support as everyone navigates the “new normal.” Many of you are accelerating your digital transformation and need new tools to equip a distributed workforce. As this transformation takes place, more individuals and institutions are increasingly vulnerable to unauthorized data access from outside parties. With a significant percentage of the workforce hunkered down at home, this pandemic is proving to be a stress test on data security. It is an especially crucial time for first responders and institutions to up their game in carefully monitoring the movement of their data.

In response to the significant impact of COVID-19, we are making our secure file and data transfer technology available and affordable to those closely supporting the front-line efforts. If you are a healthcare provider or directly supporting our front-line defenders, you qualify for a free six-month subscription to Arcus - our cloud-based managed file transfer platform that provides the security of on-premises data movement with the speed and agility of the cloud. Included in the Arcus platform is Workspaces, a module that allows for secure data file sharing, even between your employees that are working from home.

As you work diligently to protect the most vulnerable during this crisis, Arcus and Workspaces protects your data and ensures file transfers that help you meet the strict regulatory requirements you must uphold, including the Health Insurance Portability and Accountability Act (HIPAA).

You can request a free trial here: <https://www.globalscape.com/eft-arcus-6-month-trial-covid19>

We have particular expertise serving hospitals and other first responders. If you and your organization need help, let us know. We have an award-winning technical team standing by to assist you.

Thank you,

A handwritten signature in blue ink, appearing to read "R. Alpert", with a stylized flourish at the end.

Robert Alpert
Chairman of the Board and CEO